BUSINESS OBJECTS XI R2 SP2

Some of the issues resolved by this Hot Fix require the creation of new registry keys/subkeys or the editing of registry key/subkey values. In most cases where these registry keys/subkeys need to be created, the Hot Fix install will create the key/subkey and set the default value. Please refer to the readme information for each specific issue for the default and recognized values. For more information on creating and editing your system registry, please refer to the following Knowledge Base article.

http://support.businessobjects.com/library/kbase/articles/c2010398.asp

If this Hot Fix does not resolve a specific issue that is being experienced in your deployment, please contact Business Objects Customer Support.

http://support.businessobjects.com/support/answers.asp

ADAPT00468894   Patch ID: 38,956,346

Description:

When accessing a Lotus database using the Generic ODBC layer, users cannot view the tables list in the Table Browser.

New Behavior:

This problem is resolved.

ADAPT00468917   Patch ID: 38,907,211

Description:

The Visual Basic Editor won't accept spaces once a button has been added to a command bar.

New Behavior:

This problem is resolved.

ADAPT00534412   Patch ID: 38,908,655

Description:

The Database name is automatically changed when users create a universe using UMB from a SQL server database.

New Behavior:

This problem is resolved.

Known Limitations:

This change requires that customers who are running Data Integrator in their environments must also apply the Data Integrator patch version 11.5.1.25. Data Integrator may fail to operate properly unless both the Data Integrator patch and the Business Object XI R2 patch are applied.

Please contact Business Objects Customer Support for more information and details about downloading the Data Integrator patch.

ADAPT00534939   Patch ID: 38,635,022

Description:

In a Web Intelligence document, a percentile function that uses the IN context causes a COMPUTATION# error, and the percentile value fails to be displayed in the report.

New Behavior:

This problem is resolved.

ADAPT00554237   Patch ID: 38,907,259

Description:

The position of a table, when set to the bottom of a section, changes while the report is re-edited.

New Behavior:

This problem is resolved.

ADAPT00555111   Patch ID: 38,849,547

Description:

Language settings may default to English in custom .NET 2005 applications.

This problem is caused by source files that are absent when installing a custom Crystal Reports .NET 2005 application using CrystalReports11_5_NET_2005.msm or CrystalRedist115_x86.msi. The problem only occurs if a Crystal Reports .NET 2003 application is already installed on the machine.

New Behavior:

This problem is resolved.

To solve the problem, the resource files will be installed with the new CrystalReports11_5_NET_2005.msm or CrystalRedist115_x86.msi. The assembly version of the resource files will be 11.5.3700.0 for the 2005 installation and 11.5.3300.0 for the 2003 installation.

ADAPT00568339   Patch ID: 38,739,264

Description:

When users click the Print button to activate the ActiveX Print Control, the Print Control dialog box opens but the Cancel button remains inactive until the user clicks anywhere in the dialog box.

This problem happens in Internet Explorer 7 or Internet Explorer 6 with the latest security updates installed.

New Behavior:

The problem is resolved.

To solve the problem, the ActiveX Print Control is now loaded by a Java script file according to the guidelines in the following Microsoft knowledge base article:
http://msdn.microsoft.com/library/default.asp?url=/workshop/author/dhtml/overview/activating_activex.asp

ADAPT00570026   Patch ID: 38,839,669

Description:

An error in data synchronization happens on reports that use the following components:
  - Multiple Data Providers.
  - Synchronization on some of the Dimensions.
  - Detail objects in the query.
  - Detail objects in tables with objects from other queries.

If two queries are synchronized under those conditions, the synchronization error occurs.

New Behavior:

This problem is resolved.

ADAPT00571667

Patch ID: 38,530,702

Description:

When using OpenDocument and passing parameter values that contain special characters to an OLAPi document, an error happens and the parameters fail to be passed correctly.

New Behavior:

This problem is resolved.

Known Limitations:

The corrected file, ca.jar, is in desktop.war.

ADAPT00573438

Patch ID: 38,926,703

Description:

The HTML pre-formatting of objects in the Designer fails to be applied in the Java Report panel.

New Behavior:

This problem is resolved.

ADAPT00575757

Patch ID: 38,984,799

Description:

When the locale in InfoView is set to English (UK) as interface, the Refresh Date option displays the date in U.S. format.

New Behavior:

This problem is resolved.

ADAPT00576169

Patch ID: 38,910,893

Description:

Large Lists of Values in Desktop Intelligence reports may result in slower performance.

New Behavior:

This problem is resolved.

ADAPT00585728

Patch ID: 38,912,931

Description:

Users cannot view SQL statements in the Query-HTML panel if the machine name contains a "-" (hyphen) character.

New Behavior:

This problem is resolved.

CHF13

ADAPT00589260   Patch ID: 38,940,384

Description:

The text "#MULTIVALUE" is displayed in the column for a report variable in a WebIntelligence document after the document has been migrated from BusinessObjects version 6.5 prior to the installation of Service Pack 2.

New Behavior:

This problem is resolved.

Known Limitations:

Local variables for a report must be defined as a Dimension and not a Measure if the expected values are characters/strings.

ADAPT00590396   Patch ID: 38,977,880

Description:

Support is provided for Netezza ODBC driver.

New Behavior:

The Netezza driver is implemented with installtion of this CHF.

Known Limitations:

UNIX systems
A registry key fails to be inserted into the boconfig.cfg file by the CHF install program. It is a limitation of the install program that will be resolved in a future release. Therefore, users must add the following entry must be added manually into the $XIR2_HOME/setup/boconfig.cfg file:
"Netezza Server"=string:"Netezza Server"

For Windows
Users must modify the following registry key:
[Software\Business Objects\Suite 11.5\default\Shared\ConnectionServer\Network Layers\ODBC\SQL List]
Modify the "Netezza" string with the following new values:
Value Name="Netezza Server"
Value Data="Netezza Server"

ADAPT00591038   Patch ID: 38,905,199

Description:

When using a Microsoft OLAP calculated member value in the Web Intelligence query filter condition, an error message appears when the Web Intelligence report is refreshed against an MS OLAP Services 2000 (OLEDB for OLAP Providers) universe connection.

The error message is as follows: "There is no data corresponding to this query."

New Behavior:

This problem is resolved.

ADAPT00591738   Patch ID: 38,726,808

Description:

When using the option "Number, Time, and Currency" as the parameter in a filter, the filter fails to work for SAP data.

New Behavior:

This problem is resolved.

ADAPT00592351　　　　　Patch ID: 38,605,391

Description:

Dynamic cascading prompting reduces the performance of Crystal Reports.

New Behavior:

This problem is resolved.

To solve the problem, this HotFix reduces the number of CMS queries issued by the DCP system, which improves performance significantly under most circumstances. It adds a commandline switch, -doNotWaitToShare, to the cache server. The switch improves performance when all users in the system have different business view restrictions; however, the switch may decrease performance in all other scenarios.

For more information, see "CrystalReportsXIandXIR2PromptPerformance.doc" in ...\BusinessObjects Enterprise 11.5\win32_x86.

ADAPT00592728　　　　　Patch ID: 38,906,972

Description:

When changing the universe source of a WebIntelligence report, objects from the scope of the analysis are removed if they were absent from the Result Objects panel.

New Behavior:

This problem is resolved.

ADAPT00594056　　　　　Patch ID: 38,599,677

Description:

The value provided by the percentile function for a calculation in WebIntelligence is different than the value it provides for the same calculation in Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00597566　　　　　Patch ID: 38,660,302

Description:

Microsoft Excel performance decreases when Live Office is enabled.

The problem happens when many named ranges are used in the Microsoft Excel file. Live Office tries to get the reference of each range and checks if it is in the range.

New Behavior:

This problem is resolved.

ADAPT00600098   Patch ID: 38,912,406

Description:

When refreshing an auditing report that is connected to a mySQL database, Japanese characters fail to be properly rendered.

New Behavior:

This problem is resolved.

Known Limitations:

After installing CHF13, apply the following workaround on a machine using Windows 2003 Server:

1. Click Start > Programs > Administrative Tools > Data Sources (ODBC).
   The ODBC Datasource Administrator dialog box opens.
2. On the System DSN tab, click Business Objects Audit Server, and click Configure.
4. On the Login tab, ensure the correct information has been entered.
5. Click Test to test the data connection.
6. On the Connect Options tab, for the Initial Statement, enter the following phrase: "set names <your-character-set-name>".
   Replace <your-character-set name> with a the name of the character set you are using. For example:
<your-character-set-name> could be "sjis".
8. Click Test to test the data connection.
9. Click Ok to save the changes.
10. Restart your computer.
11. Restart all BOE Services.

NOTE:

This fix does not correct improperly rendered characters generated before this HotFix has been installed; however, all new auditing data will be correctly rendered.

ADAPT00600243   Patch ID: 38,906,710

Description:

Objects used as an operand in a filter for a Web Intelligence report are removed from the query filter.

This problem happens when the class of the object is designated to be hidden in Designer.

New Behavior:

This problem is resolved.

ADAPT00600400   Patch ID: 38,958,321

Description:

Adding the function Previous(SELF) to a WebIntelligence report causes the WIReportServer to terminate unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00601419

Patch ID: 38,769,362

Description:

An error message appears when a parameter that has no value is added to a report.

The error message is sent by the Lawson OLE DB Provider and reads as follows: "Error: Failed to retrieve data from database."

New Behavior:

This problem is resolved.

Rather than display an error message, a blank report is displayed if the parameter value used does not return any data.

Known Limitations:

Because this fix is designed for runtime use, the error message will still appear in the Crystal Reports Designer when a parameter value entered returns no data.

ADAPT00602447

Patch ID: 38,968,224

Description:

An error message appears when viewing a WebIntelligence document through opendocument.aspx (ASP.NET) with the following parameter setting: parameter sType=wid and sDocName=xyz.

The error message is as follows: "An error has occurred: Object reference not set to an instance of an object."

New Behavior:

This problem is resolved.

ADAPT00602987

Patch ID: 38,906,394

Description:

If a report exported to Microsoft Excel format is scheduled to run twice, it will fail to run on the second scheduled time.

New Behavior:

This problem is resolved.

ADAPT00603259

Patch ID: 38,903,253

Description:

If OLAPI documents are stored in folders, an error message may appear while scheduling Analytics for a refresh.

New Behavior:

This problem is resolved.

ADAPT00603325

Patch ID: 38,931,305

Description:

When a report is opened in Live Office, and the option "Refresh latest instance" is enabled, Live Office searches the database to refresh the report data instead of searching for the latest instance of the report.

New Behavior:

The problem is resolved.

ADAPT00603620   Patch ID: 38,906,957

Description:

Glossary terms in the Encyclopedia fail to be sorted in alphabetical order.

New Behavior:

This problem is resolved.

ADAPT00604450   Patch ID: 38,687,263

Description:

When several users view OLAPi reports simultaneously with the DHTML viewer, OLAPWorker.exe processes are created which quickly exhaust system resources.

New Behavior:

This problem is resolved.

To solve the problem, when reports are opened through a call to openDocument.jsp, the connection is terminated once the browser is closed. As a result, fewer OLAPWorker.exe processes are created because fewer are required to support the same volume of users.

Known Limitations:

Due to the architecture of InfoView, this HotFix applies only to the DHTML viewer.

ADAPT00604806   Patch ID: 38,956,291

Description:

A Web Intelligence report that is based on an OLAP universe will fail to display all the data in the report.

When the same report (same cube, measures, objects, and filters) is run in OLAP Intelligence or Crystal Reports, the report displays all the requested data.

New Behavior:

This problem is resolved.

ADAPT00605109   Patch ID: 38,965,811

Description:

A SAP BW query that uses special fields is always returned as 0 or "" in the Crystal Report Designer.

The cause of the problem is that the BW query code is missing the assignment to set those special field values.

New Behavior:

This problem is resolved.

ADAPT00605629   Patch ID: 38,896,980

Description:

After installing Critical Hot Fix 12 on a machine running Windows 2003, the existing analytics (gauges) becomes disabled.

New Behavior:

This problem is resolved.

ADAPT00605690   Patch ID: 38,977,350

Description:

The ConnectInit function, which lets parameters be set during connection initialization, has limited usefulness because it does not apply to all data sources.

For example, if it were possible to apply the ConnectInit function to an Oracle data source, an Oracle connection could be opened with a security context that uses the CLIENT_IDENTIFIER session variable to filter the data returned to the user. ConnectINIT could set this variable.

Other databases are requesting that type of security and parameter setting at connection initialization. For example, Informix queries prioritization, Oracle queries optimizer tuning, and Teradata queries auditing.

New Behavior:

This problem is resolved.

To solve the problem, the ConnectInit function applies to all data sources. This fix has been created for Web Intelligence and Desktop Intelligence applications, working with thin client documents that are based on Business Objects universes.

Known Limitations:

If many instruction statements need to be set through the ConnectINIT function, it is recommended to do the following:

1. Ensure that the configuration section of the PRM file for your database is set as follows:

2. When designing a Universe in the Desktop Intelligence Designer, avoid setting instructions into the ConnectINIT parameter in its current Universe connection to avoid potentially interfering with catalog information.

ADAPT00606160   Patch ID: 38,926,762

Description:

When a Desktop Intelligence report is exported to Microsoft Excel format, negative values are rendered as zeros.

New Behavior:

This problem is resolved.

ADAPT00606697   Patch ID: 38,912,291

Description:

An extra space is placed between the numbers and the border of an IMT when the IMT has larger numbers on the Y axis.

New Behavior:

This problem is resolved.

ADAPT00606819　　　　Patch ID: 38,925,009

Description:

The contents of cells in a Web Intelligence report are rendered incorrectly.

The cause of the problem is that the applet fails to correctly interpret the setting of the cell.

New Behavior:

This problem is resolved.

To solve the problem, a calculation has been changed in the Web Intelligence applet.

ADAPT00606931　　　　Patch ID: 38,910,885

Description:

An error message appears while creating a Desktop Intelligence report on a universe that contains links to a universe that has been moved to the "universe" folder.

The error message is as follows: "Cannot load linked universes. (UNV0011)."

New Behavior:

This problem is resolved

ADAPT00607344　　　　Patch ID: 38,965,942

Description:

When reporting off BW-MDX queries with multiple structures using special fields, error messages appear.

The error messages concern invalid MDX. The problem is caused when the system returns strings that are not enclosed in brackets.

New Behavior:

This problem is resolved.

To solve the problem, the system only returns strings if they are enclosed in brackets.

ADAPT00607580　　　　Patch ID: 38,912,657

Description:

In Java or .NET InfoView, when drilling on a chart in a Web Intelligence report in Edit mode, the report fails to display sublevel information.

In View mode, the drilling feature works properly.

New Behavior:

This problem is resolved.

ADAPT00607656
Patch ID: 38,905,890

Description:

Filters that are based on a report variable go missing when a Web Intelligence report is re-opened.

New Behavior:

This problem is resolved.

ADAPT00607927
Patch ID: 38,917,133

Description:

When the function ReportFilter() is used as an argument for another function, an error message appears.

For example: =If(ReportFilter([Object])="";"test";DrillFilters([Object])).

The error message that appears is as follows:"An internal error occurred while calling the 'submitreport' API(error.WIS 30270)(error: Inf)."

New Behavior:

This problem is resolved.

ADAPT00608343
Patch ID: 38,907,318

Description:

Adding a second query to a Web Intelligence document creates a Select Distinct statement instead of a Select statement.

New Behavior:

This problem is resolved.

ADAPT00608426
Patch ID: 38,910,898

Description:

Settings made to the size of cells and to pagination are automatically changed while saving a Desktop Intelligence report in Microsoft Excel format.

New Behavior:

This problem is resolved.

ADAPT00608429
Patch ID: 38,909,681

Description:

When creating a gauge analytic based off a dimensioned metric, the following error message appears: "There are no values for the specified metric."

This problem happens when the dimension settings for a particular user are not set to the option "All Slices," and the metric is refreshed at least once after the dimension settings have been changed.

New Behavior:

This problem is resolved.

CHF13

ADAPT00608431   Patch ID: 38,907,101

Description:

While saving a Microsoft Excel document created from a Desktop Intelligence report, the Lines and Columns headers fail to be hidden when printing.

New Behavior:

This problem is resolved.

ADAPT00608568   Patch ID: 38,936,048

Description:

After clicking the Save button, and then clicking the Cancel button to cancel the save operation for a Microsoft Excel file, the tag <CrystalAddin Version="1" country="US" lang="en"/> is automatically entered into cell V1.

This problem happens when Hummingbird DM 5.1.0.5 SR4 MR2 is installed. The content of the cell can be deleted, but will reappear when the file is saved again. The added content also overwrites existing data in that cell.

New Behavior:

This problem is resolved.

ADAPT00608607   Patch ID: 38,853,397

Description:

Text in an exported report may fail to be anti-aliased.

The cause of the problem is that, depending on the export format used, the export DLL file must communicate to the charting engine whether to enable anti-aliasing. This cannot be done statically through the export format information structure.

New Behavior:

This problem is resolved.

To solve the problem, a new feature has been added; its default setting enables anti-aliasing in the exported DLL file.

ADAPT00608663   Patch ID: 38,941,523

Description:

Enterprise Performance Manager (EPM) generates an error message when the tracing of EPM modules is enabled.

The error message is as follows: "Portfolioengine.portfolioEngine is no longer available, please logon another session to continue your work. AA2214."

New Behavior:

This problem is resolved.

ADAPT00608889   Patch ID: 38,905,908

Description:

Percentile values are reset to their original values when a field is modified or moved.

The correct values are reset only when the report is refreshed.

New Behavior:

This problem is resolved.

ADAPT00609213   Patch ID: 38,907,051

Description:

Variables that contain a ratio will indicate a result in Web Intelligence that is different than the result it displays in Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00609515   Patch ID: 38,917,858

Description:

In a linked universe, if the List of Values for an object has a condition that uses an object from the other universe, any query or quick filter that uses the object will fail to work.

New Behavior:

This problem is resolved.

ADAPT00609722   Patch ID: 38,911,584

Description:

Users can select an empty string in the Prompt dialog box of a Web Intelligence report in InfoView (Java and .NET versions.)

New Behavior:

This problem is resolved.

ADAPT00609753   Patch ID: 38,973,484

Description:

The following dialog box opens when a document is closed by a WebIntelligence user who has no permissions to save documents: "Are you sure you want to navigate from this page? You will lose any unsaved modifications to this document."

New Behavior:

This problem is resolved.

ADAPT00609768   Patch ID: 38,907,456

Description:

Incorrect XML strings are generated when users create a universe from DB2 Cube Views version 8.1: the "&apos" character fails to be replaced by "&apos" in the exported XML file.

This problem happens during the metadata export operation.

New Behavior:

This problem is resolved.

ADAPT00609777   Patch ID: 38,907,493

Description:

An incorrectly spelled XML tag, "<JoinRef >", appears in the XML for a document when users create a universe from DB2 Cube Views version 8.1.

The problem happens during the metadata export operation and causes the tag to be invalid. The proper tag is spelled with a lowercase "j": <joinRef>.

New Behavior:

This problem is resolved.

ADAPT00609784   Patch ID: 38,917,351

Description:

When a WebIntelligence report that has more than one query, and a prompt in one of them is set to refresh automatically when the report is opened, the "Edit Query" button becomes inactive after users save the report.

If users then click Modify from the folder view, the report will open in WebIntelligence but the "Edit Query" button remains inactive.

New Behavior:

This problem is resolved.

Known Limitations:

Users must clear the Java cache on the client machine so that the new WebIntelligence applet will download.

ADAPT00609834   Patch ID: 38,910,614

Description:

The sort order for bottom ranking is in descending order instead of ascending order.

New Behavior:

This problem is resolved.

ADAPT00610079   Patch ID: 38,944,344

Description:

Users cannot add an existing Dynamic Cascading Prompt Group object to a Crystal report if they do not have Edit rights on this object in the repository.

New Behavior:

This problem is resolved.

ADAPT00610135   Patch ID: 38,910,860

Description:

When saving a Desktop Intelligence report in XML format using the ThisDocument.SaveAs function in Infoview, the folder that contains the images for the report is given a name that doesn't match the name of the XML file.

New Behavior:

This problem is resolved.

ADAPT00610148   Patch ID: 38,812,616

Description:

In a Java Infoview deployment, threads become locked in the java application server if a user closes the Java Report Panel (JRP) while a query is running.

The cause of the problem is that, when the JRP is closed, the applet sends a request to the server to log out the Web Intelligence session within the WIReportServer session. This request is suspended if a query is still running for that Web Intelligence session and wasn't cancelled manually beforehand. In that scenario, the threads wait for a response from WIReportServer.

New Behavior:

This problem is resolved.

To solve the problem, WIReportServer cancels running queries when closing the user session. This action allows the threads to be released on the application server side.

ADAPT00610509   Patch ID: 38,902,828

Description:

When viewing an OLAP document in InfoView, using the member selector for a dimension with a German Umlaut in its name causes the wrong dimension to be displayed.

New Behavior:

This problem is resolved.

ADAPT00610839   Patch ID: 38,907,631

Description:

The PageInSection() function returns values of 0 for every page of a report created in Crystal Reports and viewed InfoView.

New Behavior:

This problem is resolved.

ADAPT00611173   Patch ID: 38,905,913

Description:

Connection or SQL sentence errors happen when the Icelandic locale is enabled.

New Behavior:

This problem is resolved.

ADAPT00623459   Patch ID: 38,957,530

Description:

An error message appears when exporting a report to an OLAP Essbase universe if the report contains numerous List of Values.

New Behavior:

This problem is resolved

ADAPT00623500   Patch ID: 38,933,711

Description:

Previous prompt values, used in table mapping, are lost when refreshing a Web Intelligence report after it is saved.

New Behavior:

This problem is resolved.

ADAPT00623946   Patch ID: 38,911,568

Description:

The Initial View feature of InfoView fails to present the correct page when Websphere 6.0.2 is used as the application server.

New Behavior:

This problem is resolved.

ADAPT00623971   Patch ID: 38,913,212

Description:

While writing Audit information into the Audit Database on a machine whose locale is set to German, an error message that reads "Out of range" appears in the CMS logs.

New Behavior:

This problem is resolved.

To solve the problem, ODBCAuditDB has been modified.

ADAPT00624276   Patch ID: 38,931,925

Description:

In Live Office, when clicking the Cancel button on the BusinessObjects Enterprise Logon dialog box, and then opening and refreshing a Live Office document with Web Intelligence, an error message appears.

The error message is as follows: "Unspecified error."

New Behavior:

This problem is resolved.

ADAPT00624396   Patch ID: 38,903,599

Description:

Potential security vulnerabilities have been found in InfoView.

New Behavior:

This problem is resolved.

ADAPT00624621   Patch ID: 38,952,697

Description:

A subreport may be prompted for parameter field values when it does not contain the parameter fields.

This problem happens when the main report uses a parameterized Command table, and the subreport is based on a Command table with no parameters but is not linked to the main report. If the database server is changed within a custom Crystal Reports SDK application, and the name of the command object is the same in both the main report and its subreport, this problem will happen.

The cause of the problem is that, when connection information is replaced, the tables are replaced too.

New Behavior:

This problem is resolved.

ADAPT00624916   Patch ID: 38,913,095

Description:

When using a Microsoft Excel data provider in Desktop Intelligence, a Date field defaults to Measure instead of Dimension, even after the Date field is changed to Dimension.

New Behavior:

This problem is resolved.

ADAPT00625182   Patch ID: 38,959,800

Description:

The Refresh button is disabled for reports that use the "set to null" parameter option and which contain a chart or a table.

This problem happens once the report is saved within a Microsoft Word or PowerPoint document.

New Behavior:

The problem is resolved.

ADAPT00625657   Patch ID: 38,910,375

Description:

When duplicating a report from the Java Report Panel, the following error message appears: "An Internal error occurred while calling the 'getPages' API. (Error: WIS 30270)."

New Behavior:

This problem is resolved.

ADAPT00625751   Patch ID: 38,965,931

Description:

Views that are set in the Preferences dialog box fail to be applied.

New Behavior:

This problem is resolved.

ADAPT00625912   Patch ID: 38,906,166

Description:

Web Intelligence accepts only whole-number increments for minimum and maximum scale values.

New Behavior:

This problem is resolved.

Minimum and maximum scale values can be set to fractions, such as .05.

ADAPT00626886   Patch ID: 38,840,725

Description:

When users click on a report parameter while running a report, the following error message appears: "Failed to process prompting."

The cause of the problem is that the BusinessObjects Enterprise SDK function LogonWithToken may fail sporadically when made from server processes such as the cacheserver, pageserver, or Report Application Server (RAS) in a multi-process system. This failure can occur at any time but it is most common when the CMS is running with -port 6400 on its command line, or when the CMS is first started after modifying the -port argument.

New Behavior:

This problem is resolved.

This fix will also improve performance slightly and reduce CPU usage from the CMS.

ADAPT00628013   Patch ID: 38,936,263

Description:

When changing the datasource of a report that uses a command with parameters, a NullPointerException is generated.

New Behavior:

This problem is resolved.

ADAPT00629713　　　　Patch ID: 38,917,044

Description:

When the function logonWithToken is used, the Java SDK randomly selects an active CMS inside the target cluster to acquire the logon/session service.

New Behavior:

This problem is resolved.

ADAPT00630143　　　　Patch ID: 38,822,283

Description:

When connecting to Data Direct ODBC drivers using a connection string, a Licensing warning appears.

New Behavior:

This problem is resolved.

ADAPT00631740　　　　Patch ID: 38,948,314

Description:

When refreshing WebIntelligence documents that have been migrated from BusinessObjects version 6.5, the WIReportServer may consume large amounts of processor resource.

New Behavior:

This problem is resolved.

ADAPT00633707　　　　Patch ID: 38,917,095

Description:

Flash documents cannot be uploaded to the CMS using Crystal Xcelsius Designer 4.5 on UNIX deployments.

New Behavior:

This problem is resolved.

ADAPT00633776　　　　Patch ID: 38,912,720

Description:

Variables fail to work properly in a report that uses two data providers.

New Behavior:

This problem is resolved.

ADAPT00638266　　　　Patch ID: 38,916,262

Description:

When opening a SWF document in a dashboard, the document that appears is blank.

New Behavior:

This problem is resolved.

ADAPT00639162

Patch ID: 38,956,280

Description:

When a Desktop Intelligence Report Server running on HP-UX is set to refresh on a date that falls between the BeginDate and the EndDate, Desktop Intelligence replaces the values of the BeginDate with the values of the EndDate.

New Behavior:

This problem is resolved.

ADAPT00641607

Patch ID: 38,881,754

Description:

On a system running HP-UX, users are unable to start the CMS.

New Behavior:

This problem is resolved.

ADAPT00645183   Patch ID: 38,979,424

Description:

When using the Import Wizard to move Encyclopedia Objects, changes made to these objects fail to be displayed in the Destination Environment after a successful import; also, the option to import encyclopedia objects and the objects they are linked to cannot be performed immediately.

New Behavior:

This problem is resolved.

To solve the problem, changes have been made so that if more than one link to a topic is created within the encyclopedia object, the last topic link is used. Changes were also made to the Exportsdk.dll, which the Import Wizard uses when importing objects from environment to environment. The import wizard will no longer create an additional topic link but will replace the current topic link.

This fix can be enabled by doing the following:

To enable this fix for use with IIS:

1. In a text editor, open the config.config file, which is stored in the following directory:\Program Files\Business Objects\BusinessObjects Enterprise 11.5\Web Content\Enterprise115\InfoView.

2. Add the following code to the config.config file:

```
<configuration>
  <key>ADAPT00645185</key>
  <value>true</value>
</configuration>
```

3. Save the changes made to config.config.

4. Start IIS

To enable this fix for use with Tomcat in Java:

1. Stop Tomcat.

2. In a text editor, open the web.xml file, which is stored in the following directory: <Tomcat install directory>\webapps\businessobjects\enterprise115\desktoplaunch\WEB-INF.

3. Add the following code to the web.xml file:

```
<context-param>
  <param-name>ADAPT00645185</param-name>
  <param-value>true</param-value>
</context-param>
```

3 Save the changes made to web.xml.

4. Restart Tomcat

To enable this fix for use for all other Java Application Servers:

1. Extract the web.xml from the desktop.war file.

2. In a text editor, open the web.xml file

3. Add the following code to the web.xml file:

```
<context-param>
  <param-name>ADAPT00645185</param-name>
  <param-value>true</param-value>
</context-param>
```

3. Save the changes made to web.xml.

4. Use the jar command to update the web.xml file in the desktop.war to the web.xml file that you edited.

5. Redeploy the desktop.war file.

Known Limitations:

After applying this fix, the encyclopedia objects must be re-imported with the objects to which they are linked. The initial import of encyclopedia objects requires the importing of the linked objects too. After the first import, where the encyclopedia objects and the objects they are linked to has been completed, encyclopedia objects can be imported independently of the objects they are linked to.

ADAPT00650013   Patch ID: 38,966,092

Description:

When using the CWM OLAP plugin, the options "Save universe automatically" and "Replace existing universe" fail to work.

This problem has been identified since installation of a previous CHF.

New Behavior:

This problem is resolved.

ADAPT00651018   Patch ID: 38,957,619

Description:

Charts and graphs are rendered less clearly after the previous CHF has been installed.

New Behavior:

This problem is resolved.

ADAPT00651570   Patch ID: 38,953,047

Description:

When editing an existing DCP prompt group in the Repository using Crystal Reports, the following error message appears: "Item SI_METADATA_ALL_DESCENDANTS was not found in the collection."

New Behavior:

This problem is resolved.

ADAPT00652781   Patch ID: 38,962,491

Description:

Web Intelligence reports fail when the Web Intelligence report job server is part of a job server group.

New Behavior:

The problem is resolved.

CHF13

ADAPT00654044   Patch ID: 38,957,714

Description:

When refreshing a report object in the CMC, an error message may appear.

This problem has been identified with installation of the previous HotFix.

New Behavior:

This problem is resolved.

ADAPT00655488   Patch ID: 38,978,038

Description:

When clicking the Crystal Reports icon from the Start menu in Windows, Crystal Reports fails to run.

New Behavior:

This problem is resolved.

CHF14

ADAPT00009197   Patch ID: 39,217,171

Description:

In InfoView, when printing a report, the file repository name is used in the print queue instead of the report title name.

New Behavior:

This problem is resolved.

ADAPT00358753   Patch ID: 39,209,676

Description:

The Scheduled Task Description field is blank for a task in Enterprise Performance Management that uses a rule, set, or analytic.

New Behavior:

This problem is resolved.

ADAPT00386961   Patch ID: 38,416,222

Description:

A report may change from one data provider to another if synchronization in a query happens when the query is used in a multiple-context universe.

New Behavior:

This problem is resolved.

ADAPT00403667   Patch ID: 39,209,422

Description:

When refreshing a data provider with the function "Select Query Results (ANY)," the Desktop Intelligence document terminates unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00410882   Patch ID: 39,212,398

Description:

When modifying or moving grouped values, the application terminates unexpectedly.

The problem is caused by an error in the pure virtual function call.

New Behavior:

This problem is resolved.

ADAPT00451672   Patch ID: 39,209,943

Description:

Description and Keywords in the Document Summary fail to be displayed after saving and reopening the document.

New Behavior:

This problem is resolved.

ADAPT00516194   Patch ID: 39,209,539

Description:

Sub-queries that use the Except operator do not work.

New Behavior:

This problem is resolved.

ADAPT00517629   Patch ID: 39,217,271

Description:

Web Intelligence documents cannot be scheduled when saved to Excel or PDF format.

New Behavior:

This problem is resolved.

ADAPT00523636   Patch ID: 38,972,752

Description:

Right-side columns fail to be displayed on the Java Report Panel when Page Orientation for a report is set to Landscape.

This problem happens with reports that contain many columns.

New Behavior:

This problem is resolved.

To solve the problem, the proper scale is used to display all the columns on the page.

ADAPT00534977   Patch ID: 39,222,835

Description:

When stopping the Desktop Intelligence Report Server using the stopservers script, the Desktop Intelligence Report Server creates a core dump.

New Behavior:

This problem is resolved.

ADAPT00557091   Patch ID: 38,358,568

Description:

If a report contains no command tables, but it reports from a command table, an error message appears when the report is refreshed.

The error message says "Java.Lang.UnsupportedOperationException."

New Behavior:

This problem is resolved.

ADAPT00568797   Patch ID: 39,050,707

Description:

When using Live Office, charts inserted into Microsoft PowerPoint are blurry.

New Behavior:

This problem is resolved.

ADAPT00575157   Patch ID: 38,536,602

Description:

Java Enterprise SDK - When using the method IReport.refreshProperties(), a temporary file is left in the %TEMP%/tmpreport folder.

New Behavior:

This problem is resolved.

The temporary file is deleted and a call is made to IReport.refreshProperties() to remove all items from the %TEMP%/tmpreport folder.

ADAPT00576483   Patch ID: 39,216,665

Description:

In InfoView, with Performance Management installed, user sessions fail to be released immediately when the Log Off button is clicked.

New Behavior:

This problem is resolved.

ADAPT00576567   Patch ID: 39,221,264

Description:

Administrators have no means to prevent users of the Universe Designer from creating new database connections.

New Behavior:

This problem is resolved.

To solve the problem, a rights control has been added which by default denies rights to all users from creating a connection to a database.

ADAPT00576697   Patch ID: 39,218,371

Description:

After migrating a Desktop Intelligence version 5.1.9 document to BusinessObjects Enterprise Release 2, the #MULTIVALUE error appears in the document.

New Behavior:

This problem is resolved.

CHF14

ADAPT00583709   Patch ID: 38,651,040

Description:

When configuring Trusted Authentication, when the trusted authentication password is used as the shared secret, a potential security risk is introduced.

The cause of the problem is that, because Java 2 security is not enabled on WebSphere, all server files are exposed including the TrustedPrincipal.conf which contains the trusted authentication password.

New Behavior:

This problem is resolved.

To enable the new trusted authentication function, do the following:
1. In the WEB-INF\web.xml file, take the following steps:
 a) Disable Siteminder single sign on:
  <context-param>
     <param-name>siteminder.enabled</param-name>
     <param-value>false</param-value>
  </context-param>

 b) Set the Central Management Server (CMS) hostname:
  <context-param>
     <param-name>cms.default</param-name>
     <param-value>cmshostname:port</param-value>
  </context-param>

 c) Enable single sign on:
  <context-param>
     <param-name>sso.enabled</param-name>
     <param-value>true</param-value>
  </context-param>

 d) Make the following configurations to retrieve the user ID for Trusted authentication:
    - Set the IIS-added header to "IIS_HEADER".
    - Set the HTTP header to "HTTP_HEADER".
    - Set the URL query string to "QUERY_STRING".
    - Set the cookie to "COOKIE".
    - Set the web session to "WEB_SESSION".
    - Set the user principal to "USER_PRINCIPAL".

 e) Disable trusted authentication:
  <context-param>
     <param-name>trusted.auth.user.retrieval</param-name>
     <param-value>WEB_SESSION</param-value>
  </context-param>

 f) Set the Header/URL parameter/Cookie/Session variable name to retrieve a user name: (This does not have to be done for IIS_HEADER or USER_PRINCIPAL.)
  <context-param>
     <param-name>trusted.auth.user.param</param-name>
     <param-value>sm_user</param-value>
  </context-param>

 g) Set the session variable name to retrieve the shared secret. Leave it empty if the shared secret is not passed from web session:
  <context-param>
     <param-name>trusted.auth.shared.secret</param-name>
     <param-value>secret</param-value>
  </context-param>

h) Set the exit URL to the URL you want users to see when they log off from InfoView:
```
<context-param>
   <param-name>url.exit</param-name>
   <param-value>../../exit.htm</param-value>
</context-param>
```

2. Log on to the Central Management Console, and open the Authentication window.

3. On the Enterprise page, select the "Trusted Authentication is enabled" option, type the Shared secret, and then click the Update button.

3. Create a JSP file to retrieve the user ID.
   For example, if you are using WEB_SESSION to retrieve the user ID, create a JSP file that contains the following:

```
String strURL = "logon.object";
request.getSession().setAttribute("sm_user", "administrator") ;  //'administrator'  is a user ID
request.getSession().setAttribute("secret", "12345678") ; //"12345678" is the shared secret
RequestDispatcher dispatcher = request.getRequestDispatcher(strURL);
dispatcher.forward(request, response);
```

4. Name the file "trust.jsp", and store it in the following directory: desktoplaunch\InfoView\logon.

5. If the shared secret is not transferred over a web session, create a file named TrustedPrincipal.conf, specify the file (for example "SharedSecret=12345678"), and store it in the following directory: plugins\auth\secEnterprise.

6. To test the JSP file, run it from the following URL, substituting "BOESERVER" with the name of your BOE server:
http://BOESERVER:port/businessobjects/enterprise115/desktoplaunch/InfoView/logon/trust.jsp.
   The JSP file should log you onto InfoView.

ADAPT00586441   Patch ID: 39,224,632

Description:

Date and time formats fail to follow the formats that are assigned by the Locale.

New Behavior:

This problem is resolved.

ADAPT00586929   Patch ID: 38,542,300

Description:

When using Datapoint navigation with the parameter $CURRENT_DATE$, an error message appears when users open the report to add values to its prompts.

The error message is as follows: "Internal error occurred: The query cannot run because the prompt contains an invalid date. (Error: WIS 10706)."

New Behavior:

This problem is resolved.

Known Limitations:

NOTE:-

The format of the $CURRENT_DATE$, which must be used with different locale settings, must be as following:

1. For date format M/d/yyyy   e.g. English (US)
   $CURRENT_DATE(m/d/y)$
2. For date format dd/MM/yyyy   e.g. English (UK)
   $CURRENT_DATE(d/m/y)$
3. For date format yyyy-MM-dd   e.g. French (Canada)
   $CURRENT_DATE(y-m-d)$

ADAPT00590750   Patch ID: 39,214,439

Description:

While using the formula sInstance=Param in OpenDocument, the following error message appears: "Internal error: the value of parameter id is invalid."

New Behavior:

This problem is resolved

ADAPT00592712   Patch ID: 39,016,064

Description:

After importing and exporting WID reports, the reports become corrupted, and attempts to refresh them fail and cause an error message to appear.

New Behavior:

This problem is resolved.

ADAPT00592814   Patch ID: 39,221,442

Description:

When an authorized user creates an LDAP user account, the following error message appears: "Item OldPassword was not found in the collection."

This problem does not happen when the authorized user signs onto the system with the Administrator account.

New Behavior:

This problem is resolved.

CHF14

ADAPT00594267
Patch ID: 39,209,771

Description:

Restricted dimension metrics can't be hidden in Dashboard Manager.

New Behavior:

This problem is resolved.

ADAPT00594392
Patch ID: 39,216,472

Description:

In a Web Intelligence document, settings made to the page layout orientation fail to be applied when the report is exported to Excel format.

New Behavior:

This problem is resolved.

ADAPT00595354
Patch ID: 39,220,923

Description:

Desktop Intelligence freezes when the autofit feature is applied to the cell of a large table when the report is in layout mode.

New Behavior:

This problem is resolved.

ADAPT00595839
Patch ID: 39,209,237

Description:

The date format, such as dd/mm/yyyy, set for an operating system fails to be applied to dates in a List of Values.

New Behavior:

This problem is resolved.

The date format in a report, including its List of Values, depends on the Locale in use, not the operating system. Documents that use different Locales can use different date formats regardless of the operating system in use.

Known Limitations:

None.

ADAPT00597081
Patch ID: 39,221,891

Description:

Data in a subreport is deleted when a report that is based on a Business View with row-level security in the DF is opened by a user who did not create the report.

New Behavior:

This problem is resolved.

ADAPT00597178   Patch ID: 39,211,515

Description:

When an SQL server ODBC connection is used, users are unable to create a Desktop Intelligence report that is based on a stored procedure that creates, populates, and then drops a temporary table.

New Behavior:

This problem is resolved.

Known Limitations:

If users want to execute a stored procedure that creates, populates, and then drops a temporary table in Free-Hand mode, they can modify the odbc.sbo file:

1. In a text editor, open the odbc.sbo file, which is in the following directory: <BOEINSTALLFOLDER>\BusinessObjects Enterprise 11.5\win32_x86\dataAccess\connectionServer\odbc.sbo.

2. In the sections "MS SQL Server 7.x", "MS SQL Server 2000" and "MS SQL Server 2005", locate the following line:

3. Replace the line with the following:

ADAPT00598924   Patch ID: 39,208,723

Description:

Documents with alerters fail to be imported properly to Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00599714   Patch ID: 39,209,559

Description:

When a user starts Designer and opens a Universe to check the list of derived tables, Designer may terminate unexpectedly.

New Behavior:

The problem has been fixed.

ADAPT00600100   Patch ID: 39,212,337

Description:

The Drill menu may fail to function in a Web Intelligence report.

New Behavior:

This problem is resolved.

ADAPT00600481
Patch ID: 39,222,928

Description:

When a user deletes several saved views within a session in .NET InfoView, some of the views fail to be deleted.

The cause of the problem is that the Web Component Server logon token becomes doubly escaped after a second deletion request, which causes the request to be rejected by the Web Component Adapter.

New Behavior:

This problem is resolved.

ADAPT00600497
Patch ID: 39,209,471

Description:

The default Goal Name in the Strategy Map includes the Slice Name.

New Behavior:

This problem is resolved.

ADAPT00600807
Patch ID: 39,222,996

Description:

After exporting or printing a report from the DHTML viewer, when clicking a hyperlink to openDocument.jsp and opening a new report in a new window, the background viewer window refreshes and the Export or Print dialog box reappears.

In addition, if the hyperlink is embedded in an image, the image disappears after the viewer page is refreshed.

New Behavior:

This problem is resolved.

To solve the problem with hyperlinks to images, tags are added to the DHTML viewer to encourage image caching.

ADAPT00601851
Patch ID: 39,212,788

Description:

When scheduling a Desktop Intelligence report with prompts in InfoView, the database is unnecessarily sent a SQL statement for the entire report when users click the Apply Prompt button.

New Behavior:

The problem is resolved.

ADAPT00602362
Patch ID: 38,792,609

Description:

On Windows 2003 SP1, after installing the Crystal Enterprise Service Pack 4 (SP4) and logging on to ePortfolio or the CMC, using any Active Directory user, every 2 seconds the following Events are written to the Security Event log: 538, 540; 576.

New Behavior:

This problem is resolved.

To solve the problem, the Active Directory login is checked only every 15 minutes.

ADAPT00603100   Patch ID: 39,214,557

Description:

Universe Builder 11.5 fails to import Business Names or Descriptions.

New Behavior:

This problem is resolved.

ADAPT00603960   Patch ID: 39,214,430

Description:

When viewing latest instance of a crystal report object, the following error message may appear: "An error has occurred: Object reference not set to an instance of an object."

New Behavior:

This problem is resolved.

ADAPT00605690   Patch ID: 38,977,350

Description:

The ConnectInit function, which lets parameters be set during connection initialization, has limited usefulness because it does not apply to all data sources.

For example, if it were possible to apply the ConnectInit function to an Oracle data source, an Oracle connection could be opened with a security context that uses the CLIENT_IDENTIFIER session variable to filter the data returned to the user. ConnectINIT could set this variable.

Other databases are requesting that type of security and parameter setting at connection initialization. For example, Informix queries prioritization, Oracle queries optimizer tuning, and Teradata queries auditing.

New Behavior:

This problem is resolved.

To solve the problem, the ConnectInit function applies to all data sources. This fix has been created for Web Intelligence and Desktop Intelligence applications, working with thin client documents that are based on Business Objects universes.

Known Limitations:

If many instruction statements need to be set through the ConnectINIT function, it is recommended to do the following:

1. Ensure that the configuration section of the PRM file for your database is set as follows:

2. When designing a Universe in the Desktop Intelligence Designer, avoid setting instructions into the ConnectINIT parameter in its current Universe connection to avoid potentially interfering with catalog information.

ADAPT00606091   Patch ID: 39,213,051

Description:

When users customize analytic in a viewer, unless users re-select the document that is associated with the analytic, an error message appears.

The cause of the problem is that the reference to the document becomes lost.

New Behavior:

This problem is resolved

ADAPT00606766   Patch ID: 39,238,599

Description:

When users log on in offline mode, after the "offline" parameter has been set to True in a Desktop Intelligence SDK application, an error message appears : "Runtime error '306'."

New Behavior:

This problem is resolved.

ADAPT00607246   Patch ID: 38,677,849

Description:

The option "Create a New Analytic" in Enterprise Performance Manager, when disabled for a certain users and groups, continues to allow users to create new analytics.

New Behavior:

This problem is resolved.

ADAPT00607580   Patch ID: 38,912,657

Description:

In Java or .NET InfoView, when drilling on a chart in a Web Intelligence report in Edit mode, the report fails to display sublevel information.

In View mode, the drilling feature works properly.

New Behavior:

This problem is resolved.

ADAPT00607607   Patch ID: 39,209,429

Description:

When the Norwegian Locale is used, Web Intelligence documents fail to be formatted properly.

New Behavior:

This problem is resolved.

ADAPT00607686   Patch ID: 39,221,466

Description:

When using Java InfoView XI Release 2 to open the Encyclopedia, if users edit the Encyclopedia data by clicking the "Guided Analysis" button, the following error message appears: "Internal error: java.lang.NullPointerException."

This problem happens when a "Storyline Name" is added, changed, or updated, and then users click the "New" button.

New Behavior:

This problem is resolved.

ADAPT00608852   Patch ID: 39,012,156

Description:

When using a date object, which is defined as the PrimaryKey in Designer for a date condition in a Web Intelligence report, the following error message appears: "DB error: [IBM][CLI Driver][DB2/6000] SQL0104N An unexpected token was found SQLSTATE=42601."

New Behavior:

This problem is resolved.

ADAPT00609280   Patch ID: 39,212,047

Description:

Dimension values still show in the analytic when the "Dimension Value" checkbox is cleared.

New Behavior:

This problem is resolved.

ADAPT00610023   Patch ID: 39,213,710

Description:

Desktop Intelligence freezes when the View Data button is clicked.

New Behavior:

This problem is resolved.

ADAPT00610836   Patch ID: 39,224,776

Description:

Changes to a WID file header are not saved.

New Behavior:

This problem is resolved.

ADAPT00610927

Patch ID: 39,227,194

Description:

When viewing a goal-based analytic with dimensions, the dimension navigator extends beyond the length of the analytic.

This problem can pose difficulties on machines that use a lower resolution because the dimension navigator may become truncated.

New Behavior:

This problem is resolved.

To solve the problem, the dimension navigator is refitted to be the same size as the analytic when the navigator is not hidden.

ADAPT00610966

Patch ID: 39,043,744

Description:

Requests sent to the function getSystemInfoProperties() in InfoView causes the thread count in Weblogic to increase when the call follows a long query.

The cause of the problem is that the threads become blocked on a locked mutex. The block is caused by a cache flush and reload, which blocks access to system information (contained in the cache) during the information fetch and reload cycle.

New Behavior:

This problem is resolved.

To solve the problem, the lockout time has been reduced by ensuring the lock happens only while the cache is updated, not when the data is fetched.

ADAPT00611168

Patch ID: 39,214,151

Description:

In the .NET Central Management Console, when the option "Desktop Intelligence Report Interaction" is set to Denied, the "Modify" link in Desktop Intelligence documents still appears when it should be hidden.

New Behavior:

This problem is resolved.

ADAPT00623591

Patch ID: 39,209,513

Description:

While saving a Web Intelligence document to PDF format, text in the document fails to wrap properly.

New Behavior:

This problem is resolved.

ADAPT00623876

Patch ID: 39,225,607

Description:

The SalesForce driver may experience poor performance when filtering against large data sets.

New Behavior:

This problem is resolved.

CHF14

ADAPT00624558   Patch ID: 39,223,095

Description:

If a user selects a default slice for another user account, the default slice value fails to be the default slice for Performance Manager analytics.

New Behavior:

This problem is resolved.

ADAPT00625516   Patch ID: 39,218,382

Description:

When the Everyone group is given full rights to a Universe, and a user then creates a query in Web Intelligence, the list of available Universes that is returned is blank.

This problem appears to happen when the Everyone group was previously explicitly denied access to a folder in the Universe.

New Behavior:

This problem is resolved.

ADAPT00625777   Patch ID: 39,224,942

Description:

Exporting a Universe with a personal List of Values fails.

New Behavior:

This problem is resolved.

ADAPT00626321   Patch ID: 39,003,080

Description:

The PeopleSoft Integration Kit installation does not install all necessary files, including DLL files, at the location specified.

New Behavior:

This problem is resolved.

ADAPT00626334   Patch ID: 39,222,894

Description:

When a Web Intelligence report is opened from the Inbox in InfoView, an error message appears.

The cause of the problem is a vulnerability found in the cross-site scripting involved.

New Behavior:

This problem is resolved.

ADAPT00626863

Patch ID: 39,222,281

Description:

A report that is exported with the "Excel Data Only" option enabled will display incorrect data for several "On Demand" formulas.

New Behavior:

This problem is resolved.

ADAPT00627112

Patch ID: 39,225,613

Description:

☐

New Behavior:

This problem is resolved.

To solve the problem, an upgrade to the version 7.0 Salesforce.com API allows for a performance gain when a query is made to SalesForce.com.

ADAPT00627219

Patch ID: 39,210,037

Description:

When the Locale is set to French in Web Intelligence, the WHERE operator fails to be translated to French.

New Behavior:

This problem is resolved.

ADAPT00627538

Patch ID: 38,954,456

Description:

Business Views and List of Values cannot be imported from BIAR files using a command line.

New Behavior:

This problem is resolved.

ADAPT00627558

Patch ID: 39,222,673

Description:

In InfoView, when creating a custom List of Values with multiple columns, the final column cannot be resized to fit data that is wider than the default width of the column.

New Behavior:

This issue is resolved.

ADAPT00628127   Patch ID: 39,226,689

Description:

When users add an Encyclopedia Glossary Term in InfoView for a PDF, DOC, or XLS document, and then add the same glossary terms to a report, an error message appears.

In Java InfoView, a 400-type error message appears; in .NET InfoView, the error message that appears is as follows: "The requested page could not be found."

New Behavior:

This problem is resolved.

ADAPT00628982   Patch ID: 39,209,952

Description:

In the CMC, when users move two objects that use the same name but are in different formats (for example, Desktop Intelligence format and Web Intelligence format), the name of the Web Intelligence report is changed; the following is appended to the original name of the report: (2).

New Behavior:

This problem is resolved.

ADAPT00628990   Patch ID: 39,222,872

Description:

The Web Intelligence Server freezes when displaying reports that have a storage limit of 2GB set on rowsets.

This problem happens with reports that have been migrated from BusinessObjects in 2-tier mode 6.1.

New Behavior:

This problem is resolved.

ADAPT00629318   Patch ID: 39,214,425

Description:

When users close a browser that is displaying a Web Intelligence report, the connection to Web Intelligence fails to be released.

New Behavior:

This problem is resolved.

ADAPT00629375   Patch ID: 39,209,765

Description:

Updates to analytics are not distributed to other Enterprise Performance Manager cluster members.

New Behavior:

This problem is resolved.

ADAPT00629536

Patch ID: 39,212,848

Description:

When saving a Desktop Intelligence document to Excel format, the following error message appears: "Name conflict with existing object."

This frequency of this varies with each type of operating system used.

New Behavior:

This problem is resolved.

ADAPT00629686

Patch ID: 39,218,586

Description:

When a release token is called, the token remains active and valid for up to a minute.

New Behavior:

This problem is resolved.

When the release token is called, it is invalidated immediately.

ADAPT00630799

Patch ID: 39,219,021

Description:

When importing users and groups from one BusinessObjects Release 2 environment to another, the Import Wizard deletes all user accounts from the destination environment.

New Behavior:

This problem is resolved.

ADAPT00630875

Patch ID: 39,054,508

Description:

When opening Desktop Intelligence from InfoView by clicking the options "Modify" or "New Desktop Intelligence," Desktop Intelligence fails to open, and the following error message appears: "Invocation failed due to an HTTP error : HTTP 401 :".

The problem is caused by a failure to retrieve and forward the Siteminder session information by the Desktop Intelligence client when Desktop Intelligence is opened.

New Behavior:

This problem is resolved.

To solve the problem, the Siteminder session information is retrieved and sent when the Desktop Intelligence client is opened.

Known Limitations:

To enable this fix, this Customer Hot Fix must be installed on every machine that runs the Desktop Intelligence client.

ADAPT00631104   Patch ID: 39,195,517

Description:

A Desktop Intelligence document that uses multiple report files that are in TXT or RTF format will appear blank when scheduled.

New Behavior:

This problem is resolved.

Known Limitations:

When scheduling in RTF format, the document will continue to be blank when the Desktop Intelligence document uses multiple report files.

ADAPT00631375   Patch ID: 39,225,893

Description:

When creating a Web Intelligence report in InfoView, a #SYNTAX error appears when using a simple formula that contains an "If" statement.

New Behavior:

This problem is resolved.

ADAPT00631731   Patch ID: 39,213,797

Description:

The Edit Goals dialog box takes a long time to add a combo box to the Select Goal field when a combo box is needed.

New Behavior:

This problem is resolved.

ADAPT00631773   Patch ID: 39,213,384

Description:

Cell values are deleted from Web Intelligence documents that are exported to Excel format.

This problem happens with Web Intelligence documents that have been migrated from BusinessObjects version 6.x to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00631834   Patch ID: 39,213,489

Description:

Cell values are truncated in Web Intelligence documents that are exported to Excel format.

This problem happens with Web Intelligence documents that have been migrated from BusinessObjects version 6.x to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00632123   Patch ID: 39,223,832

Description:

Salesforce.com professional edition users cannot access Salesforce.com through the Crystal Reports salesforce.com driver.

New Behavior:

This problem is resolved.

For more information, see the following white paper:

http://support.businessobjects.com/communityCS/TechnicalPapers/crystal_reports_report_pack_for_salesforce_best_practices_guide.pdf.asp

For more information, see also the following release notes:
http://support.businessobjects.com/communityCS/TechnicalPapers/crystal_reports_report_pack_for_salesforce_guide_2.pdf.asp

ADAPT00632210   Patch ID: 39,208,697

Description:

When Hebrew characters are used in a header that originated from a template, the Hebrew characters fail to be rendered properly when the template is applied to a report.

New Behavior:

This problem is resolved.

Hebrew characters are rendered correctly and follow the formatting style of the template.

Known Limitations:

To enable this fix, the template must be regenerated.

ADAPT00632755   Patch ID: 39,223,064

Description:

When inserting a measure into a crosstab, a #Multivalue error appears in place of the calculated values.

New Behavior:

This problem is resolved.

ADAPT00632848   Patch ID: 39,208,732

Description:

The size of the SKU Description column in the List of Values dialog box is too narrow to display the full text of an SKU Description.

New Behavior:

This problem is resolved.

The width of the SKU Description column has been increased.

ADAPT00634441
Patch ID: 39,222,849

Description:

When users click on a Universe to create a Web Intelligence report, and the Universe has row-level security (two dimensions of security), and the user belongs to two groups that have access to each dimension, an error message appears.

New Behavior:

This problem is resolved.

The row-level restrictions will be indicated by the resulting record set in the report.

ADAPT00634999
Patch ID: 39,218,616

Description:

When reporting data changes, the Navigation Pane fails to display new information when a Desktop Intelligence report is refreshed in JAVA InfoView.

New Behavior:

This problem is resolved.

ADAPT00635857
Patch ID: 39,208,685

Description:

Desktop Intelligence reports are slow when handling complex Universes even before the reports are refreshed against a database.

New Behavior:

This problem is resolved.

ADAPT00636106
Patch ID: 39,217,867

Description:

When a user imports reports from Crystal Enterprise 9 to BusinessObjects XI Release 2 using the Import Wizard, if the user logs onto .NET InfoView or Java Infoview and expands the static parameters on an imported Crystal Enterprise 9 report, the following error message appears: "The database logon information for this report is either incomplete or incorrect."

New Behavior:

This problem is resolved.

ADAPT00636442
Patch ID: 39,225,956

Description:

Options for the Drill feature fail to work properly after cells have been merged.

New Behavior:

This problem is resolved.

ADAPT00636524

Patch ID: 39,222,945

Description:

The incorrect number of members or incorrect order of members is displayed when Crystal Analysis version 10 reports with reordered members are opened using OLAP Intelligence XI Release 2.

The cause of the problem is that the calculations fail to be added in the proper order because the calculations fail to be added to Multi Dimensional Expressions according to their order in the XML file. In addition, some members fail to appear at all because they are saved in the XML file in such a way that white space is generated around the member names and thus cannot be matched using string comparison methods.

New Behavior:

This problem is resolved.

ADAPT00637388

Patch ID: 38,958,313

Description:

When viewing a report, the report viewer displays an error message that states the user's logon credentials failed.

The cause of the problem is that the correct user credentials fails to be passed to the viewer.

New Behavior:

This problem is resolved.

ADAPT00639247

Patch ID: 39,211,669

Description:

Text objects in the Java Reporting Component that are formatted as fully justified appear left-justified when exported to PDF format.

New Behavior:

This problem is resolved.

ADAPT00639738

Patch ID: 39,214,712

Description:

Users are unable to create metric universes on top of a Data Foundation data model.

New Behavior:

This problem is resolved.

ADAPT00639896

Patch ID: 39,208,740

Description:

Values in the List Of Values column headers are inconsistent with the values selected by users.

New Behavior:

This problem is resolved.

ADAPT00640327   Patch ID: 39,001,400

Description:

The text formatting options "Wrap text" and "Autofit" cannot be used together in Web Intelligence.

New Behavior:

This problem is resolved.

ADAPT00640336   Patch ID: 39,001,445

Description:

The text formatting options "Wrap text" and "Autofit" cannot be used together in the Java Report Panel.

New Behavior:

This problem is resolved.

ADAPT00640341   Patch ID: 39,001,502

Description:

The text formatting options "Wrap text" and "Autofit" cannot be used together in the Interactive Editing mode.

New Behavior:

This problem is resolved.

ADAPT00640977   Patch ID: 38,995,750

Description:

When blank rows and columns are suppressed on an empty OLAP grid, Crystal Reports terminates unexpectedly after the data is refreshed.

New Behavior:

This problem is resolved.

ADAPT00642704   Patch ID: 39,219,110

Description:

When a List of Value is disassociated from an object in Designer, the List of Values is still retrieved and displayed when a Desktop Intelligence report is refreshed in InfoView.

New Behavior:

This problem is resolved.

To solve the problem, Designer has an option called "Associate a List of Values," which users can select or clear for an object.

ADAPT00642919   Patch ID: 39,209,531

Description:

The performance of Web Intelligence is reduced when, instead of using cached copies of blob.xml files, blob.xml files are recreated at each interaction with a report.

New Behavior:

This problem is resolved.

ADAPT00643055   Patch ID: 39,221,354

Description:

Users are unable to select a value in a prompt when many descriptions are associated to the same ID number.

New Behavior:

This problem is resolved.

ADAPT00643131   Patch ID: 39,214,485

Description:

When importing a BIAR file using the Import Wizard, if the user clicks the Back button to select the same BIAR file saved in a different location, the "Users and Groups" page fails to display the complete list of users and groups that can be imported.

New Behavior:

This problem is resolved.

ADAPT00643241   Patch ID: 39,217,088

Description:

When passing valid parameter members directly to OLAP Intelligence in InfoView using the URL method in openDocument, the Member Selector feature points to the default member instead of the valid parameter member that was passed.

New Behavior:

The issue is resolved .

Known Limitations:

Users must fully encode the parameter member where valid encoding originates from the Java URLEncoder method.

ADAPT00643678   Patch ID: 39,214,717

Description:

The Import Wizard terminates unexpectedly while importing corporate WQY documents from a repository.

New Behavior:

This problem is resolved.

ADAPT00644345   Patch ID: 39,222,954

Description:

The incorrect number of members or incorrect order of members is displayed when Crystal Analysis version 10 reports with reordered members are opened using OLAP Intelligence XI Release 2.

The cause of the problem is that the calculations fail to be added in the proper order because the calculations fail to be added to Multi Dimensional Expressions according to their order in the XML file. In addition, some members fail to appear at all because they are saved in the XML file in such a way that white space is generated around the member names and thus cannot be matched using string comparison methods.

New Behavior:

This problem is resolved.

ADAPT00645556   Patch ID: 39,209,961

Description:

A metric cannot be refreshed when a database object begins with use of a "FROM_" parameter, such as FROM_REVENUE.

This problem is not found in Web intelligence or when the object begins with use of a "TO_" parameter.

New Behavior:

This problem is resolved.

ADAPT00646550   Patch ID: 39,209,199

Description:

Applications created with the BusinessObjects Reporter SDK may display an error message when the function Application.Quit is called to close the application.

New Behavior:

This problem is resolved.

ADAPT00647469   Patch ID: 39,222,440

Description:

When refreshing a Desktop Intelligence report with multiple prompts in InfoView, the values presented may be identical for each prompt.

New Behavior:

This problem is resolved.

ADAPT00649171   Patch ID: 39,209,222

Description:

The performance of Web Intelligence is reduced when WIReportServer does an unnecessary search of the database to refresh of a List of Values.

New Behavior:

This problem is resolved.

ADAPT00649299

Patch ID: 39,213,728

Description:

The List of Values dialog box cannot be opened after users create a filter in a Web Intelligence document while editing a report in the Java Report panel.

New Behavior:

This problem is resolved.

ADAPT00649488

Patch ID: 38,945,163

Description:

Excel Add-in based files are slow to open.

The cause of the problem is an extra and unnecessary getRange call.

New Behavior:

This problem is resolved.

ADAPT00650345

Patch ID: 39,241,453

Description:

The Netezza server cannot be activated.

The cause of the problem is that the Registry entry for the Netezza Server does not have the value "Netezza Server."

New Behavior:

This problem is resolved.

An new Registry entry has been added under [HKEY_LOCAL_MACHINE\SOFTWARE\Business Objects\Suite 11.5\default\Shared\ConnectionServer\Network Layers\ODBC\SQL List]

The entry is as follows: "Netezza Server"="Netezza Server".

ADAPT00650551

Patch ID: 39,221,831

Description:

When closing services for BusinessObjects Enterprise Release 2, the cache for the List of Values is deleted.

New Behavior:

This problem is resolved.

Note that the following changes that have been made:
 - The folder named "storage," which once contained the cache for the List of Values, has been moved to the CMS folder.
 - The location of the "storage" folder can be changed with a Web Intelligence service launch argument. For example:
   storageRoot \\tchita.product.businessobjects.com\share\NewStorage
Substitute the word "NewStorage" with the name of the folder where you would like the cache to be stored.

 Note: To use the network-shared (NetBios) folder, run the Web Intelligence service as a valid NT domain user.

CHF14

ADAPT00651123   Patch ID: 39,214,408

Description:

After Customer Hot Fix 1 has been installed, Desktop Intelligence documents cannot be exported successfully.

New Behavior:

This problem is resolved.

ADAPT00651819   Patch ID: 38,932,081

Description:

When saving a Crystal report with a dynamic parameter to an Enterprise folder the following error appears and the save action fails: "Failed to read data from report file. C:\...report.rpt. Reason: failed to read parameter object."

This problem has been identified with installation of the August 2006 HotFix.

New Behavior:

This problem is resolved.

ADAPT00652224   Patch ID: 39,219,333

Description:

The field for the "Where Clause Definition" in the Designer, which is used when editing row-level restrictions, cannot accept more than 250 characters.

New Behavior:

This problem is resolved.

ADAPT00652675   Patch ID: 39,222,959

Description:

Saving an existing file in the Excel Add-In for Crystal Analysis 10 or OLAP Intelligence XI or OLAP Intelligence XI Release 2 is slow.

The problem is caused by superfluous checks in the routines that verify the display of cell values.

New Behavior:

This problem is resolved.

ADAPT00655091   Patch ID: 39,209,533

Description:

When viewing a report in InfoView, where the report is passing parameter values to its subreport using linking and feeding values to the stored procedure parameters, after entering the required parameter values the following error message appears :"Missing prompting unit."

New Behavior:

This problem is resolved.

CHF14

ADAPT00655810   Patch ID: 39,209,966

Description:

It takes a long time for the system to display secured dimensions analytics.

New Behavior:

This problem is resolved.

ADAPT00655914   Patch ID: 39,224,430

Description:

When merging queries from different Universes, values that users may enter to the Source Dimension option in the Merged Dimensions dialog box fail to be applied.

New Behavior:

This problem is resolved.

ADAPT00658165   Patch ID: 39,001,518

Description:

The value for the SI_PROMPT property is automatically set to False for WQY documents that have been imported, and users have no means in InfoView to change the prompt value.

New Behavior:

This problem is resolved.

To solve the problem, wqyconv.dll has been modified to change the value of SI_PROMPT to True to enable scheduling.

ADAPT00660911   Patch ID: 39,034,276

Description:

WIReportServer may terminate unexpectedly.

The problem is caused by threads that become locked.

New Behavior:

This problem is resolved.

ADAPT00662864   Patch ID: 39,229,055

Description:

The Netezza server cannot be activated.

The cause of the problem is that the Registry entry for the Netezza Server does not have the value "Netezza Server."

New Behavior:

This problem is resolved.

An new Registry entry has been added under [HKEY_LOCAL_MACHINE\SOFTWARE\Business Objects\Suite 11.5\default\Shared\ConnectionServer\Network Layers\ODBC\SQL List]

The entry is as follows: "Netezza Server"="Netezza Server".

CHF14

ADAPT00663058
Patch ID: 39,208,745

Description:

The Data Axis label will overlap the bars of a chart when a report is saved to PDF format.

New Behavior:

This problem is resolved.

To solve the problem, the allowable size of the display area for character strings has been increased.

Known Limitations:

When the number of string characters exceeds the default size of the cell, the string is replaced by these characters in the PDF file: #####. To solve the problem, increase the size of the column or cell in your Desktop Intelligence report to accommodate the number of characters.

ADAPT00663110
Patch ID: 39,036,916

Description:

When charts in an Excel document are exported, they are successfully rendered in Crystal Reports but fail to be rendered properly in BusinessObjects Enterprise.

New Behavior:

This problem is resolved.

ADAPT00667663
Patch ID: 39,060,021

Description:

When starting Desktop Intelligence from the Start menu, by using the J2EE option to log on to the repository, the logon fails and an error message appears.

This problem happens when the Siteminder integrated SSO solution kit is used.

The problem is caused a problem in validating Siteminder when Desktop Intelligence is started from the Start menu.

New Behavior:

This problem is resolved.

To solve the problem, Siteminder is validated by the request to start Desktop Intelligence.

CHF15

ADAPT00265504
Patch ID: 39,322,218

Description:

Text objects in custom Crystal Reports SDK applications fail to display carriage returns.

New Behavior:

This problem is resolved.

ADAPT00511424

Patch ID: 39,306,674

Description:

Users have no means to import their set-definition files from client workstations without making system configuration changes.

New Behavior:

This problem is resolved.

ADAPT00527834

Patch ID: 39,326,329

Description:

A universe parameter used for maintaining the alphabetical sorting for List of Values (FORCE_SORTED_LOV) fails to be applied when using Web Intelligence reports in InfoView

New Behavior:

This problem is resolved.

ADAPT00567519

Patch ID: 38,484,888

Description:

When many Web Intelligence documents are opened at once, the following error message appears: "Could not initialize Report Engine Server (Error: INF)".

The error message is issued from the Web Intelligence Report Server.

The problem is caused by two issues: the closeDocument function fails to be called by openDocument.jsp, which causes problems with the refresh mechanism, and, in a configuration where multiple CPUs are used, the WIReportServer cleanup thread stops working.

New Behavior:

This problem is resolved for most browsers (see the Limitations section).

To solve the problem, the functions closeDocument and CancelQueries are properly called to avoid refresh problems, and code has been added to WIReportServer to use a try/catch block to let the cleanup thread (the release order function in Corba) work properly.

Known Limitations:

This HotFix works for most Internet Explorer versions and service packs, except for the following:
Windows 2003 SP1 Internet Explorer 6.0.3790.1830, SP1.

ADAPT00573142   Patch ID: 38,647,015

Description:

Users may not be permitted to log on to Java InfoView withy Active Directory authentication.

The following error message appears: "Account Information Not Recognized: An error occurred at the server: The Active Directory Authentication plugin could not authenticate you at this time. Please try again. If the problem persists, please contact your technical support department."

The problem is caused by the Active Directory user account, which has a different UPN than SAMAccountName. This difference causes the local SID cache on the CMS to become corrupt.

New Behavior:

This problem is resolved.

ADAPT00581631   Patch ID: 39,316,133

Description:

Users are unable to view folders in the menus "Import from Repository" and "Export to Repository" unless an administrator has explicitly granted those users view access to the root-level folder.

New Behavior:

This problem is resolved.

ADAPT00583193   Patch ID: 39,281,317

Description:

If a user sends objects to another user's Inbox, the sender can view all objects in the recipient's Inbox.

New Behavior:

This problem is resolved.

To solve the problem, log on as "administrator" after this Critical HotFix has been applied and, on the root Inbox folder, grant the "Add objects to the folder" and "View objects" access rights to the "Everyone" group.

If these access rights were already configured on the root Inbox folder before the HotFix was applied, users must do the following steps:
1. Log on as "administrator", go to the page of root Inboxes, click on "Rights"
2. Select group "Everyone", and go to the "Advanced rights" page of "Everyone"
3. To revoke "View objects" right, users should click "(Not Specified)" and click "Apply".
4. Click "Explicitly Granted" on the "View objects" right and click "Apply" to grant it again.

ADAPT00585950   Patch ID: 38,627,900

Description:

Reports that have an alert scheduled will fail to appear when users click the Alerts option in Infoview.

New Behavior:

This problem is resolved.

ADAPT00597234
Patch ID: 39,279,808

Description:

If the parameter lsS[Prompt name] is used in the openDocument URL, an error occurs when the prompt is completed on an object with the index awareness activated.

The following error message appears: "Error: data type mismatch."

New Behavior:

This problem is resolved.

To solve the problem, a new parameter lsI[Prompt name] has been added.

Known Limitations:

When using the designer object option "Index Awareness", ensure that the index defined in the openDocument URL corresponds with the index of the targeted document.

ADAPT00597373
Patch ID: 39,243,339

Description:

The option "Find Documents" fails to work properly when it is used to search for a document that has criteria in Hebrew, Japanese, or Greek characters.

New Behavior:

This problem is resolved.

ADAPT00597794
Patch ID: 39,279,999

Description:

The formatting for numbers in a table are changed once a table is converted into chart.

New Behavior:

This problem is resolved.

ADAPT00597825
Patch ID: 39,262,832

Description:

In Crystal Reports, when formatting a slice of a Pie Chart with a pattern, the formatting pattern fails to be applied to the chart.

New Behavior:

This problem is resolved.

ADAPT00599458   Patch ID: 39,287,642

Description:

Handles and instances of the .NET Windows Form Viewer remain in memory after the form is closed.

Calling garbage collection routines to clear the memory fails to work.

New Behavior:

This problem is resolved.

Known Limitations:

Dispose() must be called directly or indirectly on the viewer to properly free the memory. Closing the containing form will suffice. However, Dispose() must be called if the viewer is removed from the parent container.

ADAPT00599964   Patch ID: 38,690,109

Description:

When editing a Web Intelligence report and adding a column in the Report panel, the following error appears: "Your web intelligence session has timed out. Log out and Log in again to InfoView. (Error: WIJ 77778)."

If users attempt to add a column again, a different error message is displayed: "Could not initialize Report Engine Server (Error: RWI 00226) (Error:INF)"

The cause of the problem is that WIReportServer fails when generating a core file.

New Behavior:

This problem is resolved.

This problem can also be fixed by installing CHF 1.

ADAPT00600421   Patch ID: 39,308,226

Description:

Null dates are displayed as invalid dates when opening a Web Intelligence report in Live Office.

New Behavior:

This problem is resolved.

To solve the problem, null dates are displayed as blank values.

ADAPT00601770   Patch ID: 39,280,030

Description:

When users change decimal separators on the Designer, Performance Management has difficulty processing certain analytics.

New Behavior:

This problem is resolved.

ADAPT00602065   Patch ID: 39,279,920

Description:

The Year-to-Date feature in the Interactive Metric Trend fails to display aggregated values when users mouse over the histogram.

New Behavior:

This problem is resolved.

ADAPT00602713   Patch ID: 39,283,836

Description:

On Demand reports freeze in Infoview when the "number of rows" restriction is set and special fields are used in the page header and footer.

The problem is caused when reports reach their row limit as set in the Page server.

New Behavior:

This problem is resolved.

To solve the problem, when the row limit is reached, an appropriate error message is displayed.

ADAPT00603029   Patch ID: 39,299,819

Description:

Users are unable to update a universe with a CWM file that is sent by Data Integrator over the API interface.

This problem also happens when using a CWM file that is imported into the BusinessObjects Universe Builder application.

New Behavior:

This problem is resolved.

ADAPT00605430   Patch ID: 39,290,767

Description:

When the Central Management Server (CMS) is used in clustered environment, an error message appears when users log on to Desktop Intelligence.

The cause of the problem is that the CMS downloads extranet keys that belong to each server rather than to the cluster.

New Behavior:

This problem is resolved.

ADAPT00606026   Patch ID: 39,280,455

Description:

The function documentname() fails to return the file extension of the document.

This problem happens in InfoView but not in Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00606802   Patch ID: 39,281,416

Description:

When viewing a Crystal Report using the DHTML Viewer and the Active X Print Control, users are unable to print reports because the Print Control dialog box fails to appear when users click Print.

This problem happens because Active X Print Controls for Business Objects XI Release 1 and Business Objects XI Release 2 are both installed on the same client machine.

New Behavior:

This problem is resolved.

Known Limitations:

If the Active X Print Control dialog box fails to appear on a client machine, users must force the Business Objects XI Release 1 client to download the Active X Print Control again, as follows:

1. Apply this Customer HotFix on all affected Business Objects XI Release 2 servers.

2. On all client machines, go to C:\WINDOWS\Downloaded Program Files.

3. Right-click the program files named "Crystal Reports Print Control 11.0" and "Crystal Reports Print Control 11.5," and click Remove.

4. Open Business Objects XI Release 1 InfoView, open any Crystal report, and click "Print this report."

5. If an Active X dialog box opens, offering the option to install "Crystal Reports Print Control 11.0," click "Install." If no Active X dialog box opens, go to step 8.

6. If the print dialog box opens, click "Cancel."

7. Logoff InfoView.
   The issue should be resolved.

8. Close all Internet browser windows: open Task Manager, and on the Processes tab, right-click the appropriate EXE file and click "End Process."

11. Click "Start > Run". Type "regsvr32 /u "C:\Program Files\Common Files\Business Objects\3.0\crystalreportviewers11\ActiveXControls\PrintControl.dll". A prompt should appear indicating the successful removal of the PrintControl registry key.

12. Open a CMD prompt window (click Start > Run) and type "regsvr32 "C:\Program Files\Common Files\Business Objects\3.0\crystalreportviewers11\ActiveXControls\PrintControl.dll".
A prompt appears indicating the successful addition of the PrintControl registry key.

13. Repeat steps 4-7.

ADAPT00607047   Patch ID: 39,296,050

Description:

When ranking is applied to a variable, data in a column disappears.

New Behavior:

This problem is resolved.

ADAPT00609279   Patch ID: 39,286,829

Description:

The LineNumber() function fails to calculate line numbers correctly when viewing a Desktop Intelligence document with the DHTML Viewer.

New Behavior:

This problem is resolved.

ADAPT00609664   Patch ID: 39,280,111

Description:

The List of Universes fails to appear in an Interactive Trend Analytic that uses a prompt.

New Behavior:

This problem is resolved.

ADAPT00610724   Patch ID: 39,280,349

Description:

When creating a report using a DB2 or SQLServer stored procedure, Desktop Intelligence will not return parameter values that are in Chinese.

New Behavior:

This problem is resolved.

ADAPT00611278   Patch ID: 39,279,311

Description:

The option in InfoView to set the time zone to Greenwich Mean Time, "(GMT, DST) Greenwich Meant time : Dublin, Edinburgh, Lisbon, London", when set becomes changed to "(GMT, no DST) Casablanca, Monrovia ."

New Behavior:

This problem is resolved.

ADAPT00623424   Patch ID: 39,398,234

Description:

On Solaris, Crystal reports exported to PDF files from InfoView do not display Chinese characters properly when the font style is Bold or Italic.

New Behavior:

This problem is resolved.

ADAPT00623734   Patch ID: 39,280,098

Description:

When using Goal Subscription analytics, a maximum of only 24 characters of an analytic name can be displayed.

No limit is placed on the display of the Insight name.

New Behavior:

This problem is resolved.

ADAPT00623956   Patch ID: 39,306,570

Description:

When a floating point number is used in the "yes/no" condition with the "between" operator in the visual-data set build step, an error message appears.

New Behavior:

This problem is resolved.

ADAPT00624462   Patch ID: 39,235,600

Description:

Grid lines in bar chart that are set to the color grey may be displayed as solid lines, and the zero-axis lines may appear thinner than their designated size.

The problem is caused by a mismatch between the resolution of the chart and the resolution of the device displaying the chart. The problem is that charts are encapsulated as PNG images inside an EPF file. The resolution of this image can only be set using one value. That is, all clients using an EPF with a chart receive the image at a single, predefined resolution. Therefore, if the image is set to 300 dpi for printing purposes, because monitors are typically set to display at 96 dpi, the unmatched resolutions results in a loss of quality as the image is scaled (up or down) to fit the device.

New Behavior:

Because it is not possible to push the necessary attribute setting from the client to the JRC engine, to control the size of the image, the best way to adjust image resolution is to set the chart dpi setting manually by editing CRConfig.xml. The following tags are recognized under the root node of the XML file; to adjust the resolution of a chart to match a typical monitor resolution of 96 dpi, edit the tags as follows:

```
<ChartImageResolutionDPIwidth>96</ChartImageResolutionDPIwidth>
<ChartImageResolutionDPIheight>96</ChartImageResolutionDPIheight>
```

Restart the JRC to have the values take effect.

When the key is not set manually, the following default values are used:

- The default dpi setting in Crystal Reports XI is 96 DPI (best for viewing results).
- The default dpi setting in Crystal Reports XI Release 2is 192 DPI (for best printing results).

ADAPT00625617

Patch ID: 39,280,049

Description:

When changing which Universe a query points to, the document data information indicates that the query still points to the old Universe.

New Behavior:

This problem is resolved.

ADAPT00626259

Patch ID: 39,285,176

Description:

When publishing a report with the Java SDK, an error message appears.

New Behavior:

This problem is resolved.

ADAPT00626290

Patch ID: 39,305,877

Description:

The BEA WebLogic console displays an error message upon opening a Desktop Intelligence document when Apache 2053 and WebLogic 814 are used together.

New Behavior:

This problem is resolved.

ADAPT00626855

Patch ID: 39,303,172

Description:

When Business Objects Enterprise XI Release 2 is configured for SSL internal communications, and the -requestport switch is used to assign the port for internal communication, the -requestport switch fails to be applied.

New Behavior:

This problem is resolved.

ADAPT00627861

Patch ID: 39,280,360

Description:

Tables in a report are removed when drill filters are used in Web Intelligence.

New Behavior:

This problem is resolved.

ADAPT00628708   Patch ID: 39,318,725

Description:

When users save a multi-tab document to Excel format, all worksheets in the Excel document are grouped and selected.

When this problem happens, users are forced to manually ungroup the worksheets.

New Behavior:

This problem is resolved.

ADAPT00629133   Patch ID: 39,280,277

Description:

When users click from tab to tab in a Dashboard, Internet Explorer terminates unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00631834   Patch ID: 39,213,489

Description:

Cell values are truncated in Web Intelligence documents that are exported to Excel format.

This problem happens with Web Intelligence documents that have been migrated from BusinessObjects version 6.x to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00632368   Patch ID: 39,285,243

Description:

Alerter values are reset to zero after reports are migrated from BusinessObjects Enterprise 6.5.1 to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00633042   Patch ID: 39,292,291

Description:

When "Actual Trend Over GYR Zones Analytic" is invoked, JavaScript errors prevent the analytic rendering.

New Behavior:

This problem is resolved.

ADAPT00633916   Patch ID: 39,289,084

Description:

When refreshing a report which is migrated from Web Intelligence 2.7, a two-digit year prompt is converted to an incorrect four-digit year.

New Behavior:

This problem is resolved.

ADAPT00634077   Patch ID: 39,276,081

Description:

The conditions in a Where clause are repeated unnecessarily in Desktop Intelligence report.

This problem does not happen in Web Intelligence reports.

New Behavior:

This problem is resolved

ADAPT00634428   Patch ID: 39,264,430

Description:

When drilling continuously in a Web Intelligence document, and then changing a drilling value while a previous drilling operation is running, the following error message appears: An internal error occurred while calling the 'processDPCommands' API. (Error: WIS 30270) ."

New Behavior:

This problem is resolved.

To solve the problem, when a drill operation is running the menu to select the drill feature is disabled until the current drill operation has finished.

ADAPT00634455   Patch ID: 38,852,818

Description:

When using a script to modify the name of multiple document instances, an error message appears: "An error occurred at the server : Failed to commit objects to server : Duplicate object name in the same folder. "

New Behavior:

This problem is resolved.

ADAPT00636219   Patch ID: 39,282,407

Description:

When previewing or scheduling a Crystal report that is sorted on a formula field based on a Business View on a Solaris server, the Report Application Server shuts down and the previewing/scheduling operation fails.

New Behavior:

This problem is resolved.

ADAPT00636491   Patch ID: 39,372,326

Description:

Metadata for prompts is missing in Web Intelligence reports.

New Behavior:

This problem is resolved.

ADAPT00638941   Patch ID: 39,285,292

Description:

When Desktop Intelligence objects that are linked to a server group are imported from one BusinessObjects Enterprise XI Release 2 environment to another, the Server Group as indicated in the option "Default Servers To Use For Processing" changes to "<Invalid Server Group>" on the destination environment.

New Behavior:

This problem is resolved.

ADAPT00639242   Patch ID: 38,912,429

Description:

When rescheduling an instance in InfoView using the Once option, the instance remains pending until the original start time of the original instance is reached, rather than run at the time specified.

New Behavior:

This problem is resolved.

ADAPT00640592   Patch ID: 39,243,268

Description:

When clicking the OK button to open or close the Manage Access Restrictions window in Designer, the operation takes a long time to complete.

New Behavior:

This problem is resolved.

ADAPT00643078   Patch ID: 39,370,471

Description:

A blank window is displayed instead of the Print dialog box when printing from the DHTML viewer based off a URL.

This problem happens after MHF1 is installed.

New Behavior:

This problem is resolved.

ADAPT00648417   Patch ID: 39,300,926

Description:

Parameter selection in .NET InfoView has performance issues when working with a large parameter set.

New Behavior:

This problem is resolved.

To solve the problem, changes have been made to report_ScheduleBody_param.aspx to improve performance.

ADAPT00651300   Patch ID: 39,292,201

Description:

Some of the cells of a crosstab in Desktop Intelligence reports fail to display their data.

New Behavior:

This problem is resolved.

ADAPT00654009   Patch ID: 39,281,332

Description:

Refreshing or changing the format of a Web Intelligence XI Release 2 document causes the WIReportServer to freeze intermittently.

When the document is refreshed, the following error message appears: "An internal error has occurred while calling the 'getpages' API (error: WIS 30270)." And, when modifying the background color of the same document, this error message appears: "An internal error has occurred while calling the 'submitreport' API (error: WIS 30270)."

New Behavior:

This problem is resolved.

ADAPT00654031   Patch ID: 39,319,810

Description:

In InfoView, the following error message may appear when users open Desktop Intelligence documents: "(Error: INF)."

New Behavior:

This problem is resolved.

The error messages now provide more information, including any access rights limitations.

ADAPT00655593   Patch ID: 39,280,331

Description:

When creating a prompt in a Desktop Intelligence report, the List of Values is displayed only after a delay of several minutes.

New Behavior:

This problem is resolved.

ADAPT00656487   Patch ID: 39,243,165

Description:

An "Unhandled Exception" error message appears while refreshing a Desktop Intelligence document when one of the data providers uses the "Select Query Results (ANY)" operand in its condition.

New Behavior:

This problem is resolved.

ADAPT00656743   Patch ID: 39,283,122

Description:

The formatting for a chart is lost once users drill down on a Web Intelligence report.

New Behavior:

This problem is resolved.

ADAPT00656789   Patch ID: 39,394,985

Description:

The OLAP Universes for SAP Business Warehouse (BW) fail to support all Display Attributes available for the underlying SAP BW Query and SAP BW Cubes.

New Behavior:

This problem is resolved.

ADAPT00657052   Patch ID: 39,365,902

Description:

The "New Document" button in the Java Report Panel fails to be disabled when the user right "Create Document" is explicitly denied to a user.

This problem happens when the user opens the Java Report Panel by selecting "Edit" from the Document menu when viewing a Web Intelligence document.

New Behavior:

This problem is resolved.

To solve the problem, the "New Document" button is disabled to users who have been denied the "Create Document" right.

ADAPT00657289   Patch ID: 39,279,992

Description:

Alerter is unavailable in Desktop Intelligence after the MHF1 for BusinessObjects XI Release 2 Service Pack 1 has been installed.

New Behavior:

This problem is resolved.

ADAPT00658200   Patch ID: 39,291,279

Description:

The right-side panel of a merged dimension fails to provide users with a scroll bar when needed.

New Behavior:

This problem is resolved.

ADAPT00658317   Patch ID: 39,292,302

Description:

When saving an analytic, clicking "Save" and then clicking "Add to my Dashboards" produces an error message.

The following error message appears: "Servlet Engine Exception".

New Behavior:

This problem is resolved.

ADAPT00658424   Patch ID: 39,222,551

Description:

The WIReportServer process fails when a Web Intelligence report is refreshed on a Universe.

New Behavior:

This problem is resolved.

ADAPT00658425   Patch ID: 39,365,024

Description:

When users save a report to a personal category, the following error message appears if the report has been assigned to a corporate category: "Unable to save the document to the repository due to the following error: Sorry you do not have the right to 'Edit objects' <Name of Web Intelligence report>. Please contact your system or permissions administrator if you require this right."

The cause of the problem is that the Save As process checks the currently assigned category, and if the user does not have edit rights on the corporate category, it presents the error message.

New Behavior:

This problem is resolved.

ADAPT00658852   Patch ID: 39,276,133

Description:

When re-saving a Web Intelligence report with the same name, the file name is altered and existing scheduling for the report will fail.

New Behavior:

This problem is resolved

ADAPT00658903 　　　　　Patch ID: 39,287,673

Description:

Logon sessions initiated by the Java SDK fail to be evenly balanced between CMSs in the cluster if the CMS command line switch "-port" is defined to use an IP address.

New Behavior:

The problem is resolved.

ADAPT00659296 　　　　　Patch ID: 39,364,112

Description:

In View mode, sections of a graph fail to be displayed in Web Intelligence reports.

New Behavior:

This problem is resolved.

ADAPT00659406 　　　　　Patch ID: 39,280,102

Description:

In the Italian version of Web Intelligence, the function PREVIOUS is not available.

New Behavior:

This problem is resolved.

ADAPT00659933 　　　　　Patch ID: 39,300,724

Description:

Crystal Reports XI Release 2 UFLs return distorted symbols for ASCII characters higher than 128 in value.

New Behavior:

This problem is resolved.

ADAPT00659943 　　　　　Patch ID: 39,287,684

Description:

Logon sessions initiated by the Java SDK will not fail over to the other CMS in the cluster when the CMS command line switch -port is defined to use an IP address.

In addition, when only one CMS is running after the failover does not occur, it may not be possible to log on to the cluster through the Java SDK.

New Behavior:

This problem is resolved.

ADAPT00660492   Patch ID: 39,300,758

Description:

Crystal Reports fails to display accents when WSDL Webservices is used as the datasource.

New Behavior:

This problem is resolved.

ADAPT00660533   Patch ID: 39,361,713

Description:

Reports that use dimensions with a large number of members cannot be run successfully.

The cause of the problem is that, while loading the members from the dimension into the FIS, the SAP BW Server cancels the session because the process runs out of memory.

New Behavior:

This problem is resolved.

ADAPT00660548   Patch ID: 39,296,461

Description:

When modifying Web Intelligence reports that contain many variables, an error message appears and the Web Intelligence Report Server terminates unexpectedly.

This problem occurs when users modify the structure of the report, for example by resizing cells.

New Behavior:

This problem is resolved.

ADAPT00661253   Patch ID: 39,061,038

Description:

The Dynamic Cascading Prompts (DCPs) created by the System Warmer application fail to be applied when a user views a report containing List of Values that is "warmed" by the System Warmer.

The cause of the problem is that the System Warmer relies on Report Application Server (RAS) SDK calls to create the DCPs. There is an inconsistency between the versions of the RAS SDK being used by the System Warmer and those generated by InfoView and the Cache Server.

New Behavior:

This problem is resolved.

To solve the problem, the RAS SDK is updated to be consistent in both locations.

ADAPT00661577   Patch ID: 39,279,051

Description:

When clicking the History button on a Desktop Intelligence report that has been scheduled from the CMC, the following error message appears: "java.lang.NullPointerException."

New Behavior:

This problem is resolved.

ADAPT00663160   Patch ID: 39,283,113

Description:

A "Not Implemented" error message appears when making a JDBC connection to a Postgres table that contains a vchar.

New Behavior:

This problem is resolved.

ADAPT00664032   Patch ID: 39,289,912

Description:

The Import Wizard fails to import linked universes that have LOV files with the same name.

New Behavior:

This problem is resolved.

ADAPT00664757   Patch ID: 39,363,427

Description:

When scheduled Web Intelligence reports have the "Refresh on open" option checked, users are still prompted for new values are still prompted when the reports are opened in the HTML viewer.

New Behavior:

This problem is resolved.

ADAPT00665135   Patch ID: 39,297,364

Description:

Reports created in Desktop Intelligence, using Free Hand SQL and prompts, will lose their published prompt values when viewed in .NET InfoView.

This problem does not happen when the reports are viewed in Java InfoView.

New Behavior:

This problem is resolved.

ADAPT00665488   Patch ID: 39,326,709

Description:

InfoView cannot display the Document Summary properly and returns JavaScript error when users open a Web Intelligence report in Interactive view mode.

New Behavior:

This problem is resolved.

CHF15

ADAPT00665695   Patch ID: 39,280,282

Description:

Users are unable to view reports when the formula "Is null" is used in a query filter.

New Behavior:

This problem is resolved.

ADAPT00666693   Patch ID: 39,281,958

Description:

With an OLEDB connection, Desktop Intelligence reports fail to be created based on a stored procedure that creates, populates, and then drops a temporary table.

The following error message appears: "DA0005, No column or data to fetch".

New Behavior:

This problem is resolved.

ADAPT00666837   Patch ID: 39,292,259

Description:

In a Dashboard that has multiple Web Intelligence documents, each document is opened and refreshed individually, and this action causes the Dashboard to take more time to open.

The problem is caused by unnecessary locks within the REBEAN SDK.

New Behavior:

This problem is resolved.

To solve the problem, the unnecessary locks within the REBEAN SDK have been removed to have multiple documents processed in parallel so the dashboard can open in less time.

ADAPT00668619   Patch ID: 39,285,658

Description:

When importing document with a BIAR file, the schedule parameters are deleted.

New Behavior:

This problem is resolved.

ADAPT00669293   Patch ID: 39,341,979

Description:

The salesforce.com driver does not support multithreading.

New Behavior:

This problem is resolved.

The crystalreports.com user guide for salesforce.com is also updated with this information.

ADAPT00670070   Patch ID: 39,276,144

Description:

Rights that have been assigned to a subgroup on a subfolder, subcategory, folder, Universe, and to any connections fail to be imported when using a BIAR file.

New Behavior:

This problem is resolved.

ADAPT00670204   Patch ID: 39,287,707

Description:

When viewing a report that uses parameters in a custom .NET C# BusinessObjects Enterprise SDK Web application over the Page server (PSReportFactory), the time it takes to view each page is the same amount as for viewing the first page.

The cause of the problem is that the Page server re-runs the report for each page viewed.

New Behavior:

The problem is resolved.

ADAPT00671143   Patch ID: 39,276,171

Description:

Users cannot export a Universe after changing its connection.

New Behavior:

This problem is resolved.

ADAPT00671150   Patch ID: 39,290,608

Description:

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New Behavior:

This problem is resolved.

ADAPT00671903   Patch ID: 39,247,439

Description:

After converting Desktop Intelligence reports to Web Intelligence documents, associations between detail objects and dimensions are lost, and a DATASYNC error occurs.

New Behavior:

This problem is resolved.

ADAPT00672069   Patch ID: 39,368,208

Description:

When a query is canceled, it remains active on the database.

The cause of the problem is that the cancel operation fails to run an SQL "end fetch" statement.

New Behavior:

This problem is resolved.

ADAPT00676276   Patch ID: 39,284,635

Description:

When viewing the latest instance of a report object, the following error message appears: "An error has occurred: Object reference not set to an instance of an object."

New Behavior:

This problem is resolved.

ADAPT00676482   Patch ID: 39,276,116

Description:

Opening reports that have been corrupted causes a memory leak in WIReportServer.

New Behavior:

This problem is resolved.

ADAPT00679139   Patch ID: 39,363,541

Description:

After a report has been migrated from BusinessObjects 5.1 to BusinessObjects XI Release 2, they may terminate unexpectedly when users edit a query in the report.

The following error message appears: "Some obsolete objects have been removed."

New Behavior:

This problem is resolved.

ADAPT00679159   Patch ID: 39,371,170

Description:

In Encyclopedia's Guided Analysis storylines, the hyperlinks to source and target analytics may fail to appear in storylines for the currently viewed analytic.

This problem may happen when the viewed analytic is a member of multiple storylines or a member of a single storyline which differs from the last recently viewed storyline.

New Behavior:

This problem is resolved.

ADAPT00683027

Patch ID: 39,320,133

Description:

Web Intelligence reports that have been migrated to BusinessObjects Enterprise Release 2 display two semicolons in place of the date values.

New Behavior:

This problem is resolved.

ADAPT00684342

Patch ID: 39,292,273

Description:

The Wordcap() function fails to properly capitalize strings.

New Behavior:

This problem is resolved.

ADAPT00686721

Patch ID: 39,300,997

Description:

When a filter is applied to a blank row, the filter fails to work.

This problem happens when the option "Avoid row aggregation" is enabled.

New Behavior:

This problem is resolved.

ADAPT00687800

Patch ID: 39,331,965

Description:

Users may be permitted to access documents in folders to which they do not have rights.

The cause of the problem is that the system fails to verify user profile rights before allocating a Desktop Intelligence Report Server session. Specifically, the option "Share Report Data Between Clients" fails to be checked.

New Behavior:

This problem is resolved.

To solve the problem, the option "Share Report Data Between Clients" is checked by default in the Desktop Intelligence Report Server and cache server.

This HotFix resolves this specific problem:
1) Create a user account without the right to retrieve Desktop Intelligence documents.
2) Log on to InfoView with the new user account.
2. Open the Desktop Intelligence document named "wamutst."
   The error message "Error INF" appears.
2) Log off that user account.
3) Log on to InfoView with the "administrator" account, and open the document named "wamutst."
   The document opens.
4) Close the document, and then re-open it within the same session (do not log off this session).
    The document opens. Before installing this Customer HotFix, the document would fail to open and the error message "Error INF" would appear.

ADAPT00698154

Patch ID: 39,361,111

Description:

When the option "Share Report Data Between Clients" is activated in the Central Management Console for the Desktop Intelligence Report Server and Desktop Intelligence Cache Server, access rights to Desktop Intelligence reports are incorrectly calculated.

New Behavior:

This problem is resolved.

ADAPT00698726

Patch ID: 39,403,673

Description:

Calendar dates for Daylight Savings Time (DST) for the United States, Canada, and Bermuda fail to meet new regulations set by the United States Energy Policy Act of 2005.

New Behavior:

This problem is resolved, however users must also download and install the appropriate DST patches for their operating systems, Java Virtual Machine (JVM), and application servers. Users should contact their respective vendors for more information.

ADAPT00700566

Patch ID: 39,397,265

Description:

On UNIX, when the "Default-Local to web server" time zone is used in InfoView, the refresh time in Web Intelligence documents shows the GMT+0.00 time instead of the server time.

New Behavior:

This problem is resolved.

Known Limitations:

For this fix to work correctly, the TZ environment variable must be set to a value found in the following directories:
Linux: /usr/share/zoneinfo
Solaris: /usr/share/lib/zoneinfo
AIX: /usr/share/lib/zoneinfo
HPUX: /etc/zoneinfo

CHF15

ADAPT00703047   Patch ID: 39,374,680

Description:

Dates and times in BusinessObjects Enterprise XI Release 2 do not comply with the new changes to Daylight Saving Time, which take effect from March 11, 2007 to April 1, 2007 and October 28, 2007, to November 4, 2007.

The changes to Daylight Savings Time during this four-week period are a provision of the United States Energy Policy Act of 2005.

New Behavior:

This problem is resolved.

In Crystal Reports, this fix affects the formula function "ShiftDateTime," which is used to change date and time information from one time zone to another and includes the application of daylight saving time rules.

The ShiftDateTime function has the option to specify specific time zone rules for daylight saving time. But, if no rules are supplied, the daylight saving time rules for the United States are used by default. Crystal Reports has been updated so that the ShiftDateTime function reflects the change in daylight saving time rules for United States time zones for years starting in 2007. With this change, the default set of rules is chosen in accordance with the date-time value passed to the function. If the year portion of the date-time value is 2006 or earlier, the old rules will be used. For years starting with 2007, the new rules will be applied.

Known Limitations:

In addition to installing this HotFix, users must apply operating system and Java DST patches from their operating system and Java runtime vendors.

CHF16

ADAPT00459946   Patch ID: 39,414,084

Description:

In Web Intelligence, a custom List of Values (LOV) with SQL union statements fails to return the expected values.

The following error message appears: "An internal error occurred while calling the 'retrieveListOfValues' API. (Error:WIS 30270)".

New Behavior:

This problem is resolved.

ADAPT00556428   Patch ID: 39,059,281

Description:

The Import wizard fails to import Web Intelligence documents that are stored in the Personal documents folder.

New Behavior:

This problem is resolved.

ADAPT00559843   Patch ID: 39,392,214

Description:

The Desktop Intelligence option "Use a default template" fails to work.

New Behavior:

This problem is resolved.

ADAPT00588581   Patch ID: 39,397,865

Description:

Access rights are not applied properly to OLAP Intelligence reports in the DHTML Interactive Viewer.

For example, setting the Save rights to "Explicitly Denied" does not disable the Save button.

New Behavior:

This problem is resolved.

Setting the right "Copy objects to another folder" to "Explicitly Denied" disables the Save button in the DHTML Interactive Viewer for this user or group.

ADAPT00625046   Patch ID: 38,794,435

Description:

In the Java Reporting Component, when a Date field in Oracle has a time stamp, the Javabean driver returns only the date without the time stamp.

New Behavior:

This problem is resolved.

ADAPT00627015   Patch ID: 39,287,463

Description:

A Web Intelligence document cannot be saved to CSV file format in .NET InfoView.

New Behavior:

This problem is resolved.

This problem is also solved with installation of build 709 of Service Pack 2.

ADAPT00627451   Patch ID: 39,402,421

Description:

When Web Intelligence documents are imported into BusinessObjects XI Release 2, the Edit Query button is disabled even if the appropriate rights are granted.

New Behavior:

This problem is resolved.

CHF16

ADAPT00627946

Patch ID: 39,276,337

Description:

When using the Live Office Import Wizard to insert a large Web Intelligence report, one that has more than 14 fields, into Excel the Import Wizard freezes for a moment and then opens the "Data Source" page.

The cause of the problem is that the Live Office Web Intelligence Server session expires after only 60 seconds, which is not enough time to return data for a large report.

New Behavior:

This problem is resolved.

To solve the problem, the expiry time for the Live Office Web Intelligence Server session has been extended to 600 seconds. In addition, if for any reason the Wizard is unable to process a large report, an error message appears to advise users of the problem.

Known Limitations:

It is recommended that users make the following configuration changes:

1. In the Central Management Server, enlarge the value for "Maximum Character File Size" of WIReportServer to approximately 500 MB.

2. Restart WIReportServer.

3. If Tomcat is in use, enlarge the value for the "Initial memory pool" to approximately 800 MB and the value for the "Maximum memory pool" to approximately 1024 MB.

4. Restart WIReportServer.

ADAPT00632330

Patch ID: 39,453,383

Description:

After documents are migrated to BusinessObjects Enterprise XI Release 2, some documents that have been exported to PDF will have values replaced with "###."

New Behavior:

This problem is resolved.

ADAPT00632721

Patch ID: 39,404,796

Description:

In Desktop Intelligence, the values list in a dimension object under the Data Manager panel fails to display distinct values.

New Behavior:

This problem is resolved.

ADAPT00633783　　　　　　　Patch ID: 39,454,676

Description:

When users deploy the desktop.war file on the Websphere Application Server, the application fails to successfully deploy if the option "Pre-compile JSP" option is selected.

The problem is caused by an obsolete directory in the desktop.war file that prevents the web application fails from pre-compiling the JSP code.

New Behavior:

This problem is resolved.

To solve the problem, the directory named /viewers/cdz has been removed.

Known Limitations:

Conflicts between struts classes from the Websphere administration console application and the desktop.war application may occur if desktop.war is deployed on Websphere 5.1. To avoid this issue, it is recommended to use the JspBatchCompiler utility, which is included with the Websphere installation, in place of using the "Pre-compile JSP" option. For more information about using the JspBatchCompiler utility to pre-compile JSP code, please see the IBM support site.

ADAPT00635945　　　　　　　Patch ID: 39,454,682

Description:

When a BusinessObjects 5.x version of a Desktop Intelligence report is open in Desktop Intelligence in BusinessObjects XI Release 2, the report fails to open and Desktop Intelligence terminates unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00636664　　　　　　　Patch ID: 39,399,740

Description:

When creating or modifying a connection in Designer for SQL Server > OLEDB, the connection dialog box does not always contain a database field.

New Behavior:

This problem is resolved.

Known Limitations:

Users may need to manually input a database name instead of selecting one from a list.

ADAPT00639123　　　　　　　Patch ID: 39,392,273

Description:

Users are unable to view all slice values for a dimensioned metric while drilling down from a Goal strategy map.

New Behavior:

This problem is resolved.

ADAPT00640758

Patch ID: 39,425,236

Description:

After 1000 objects are added to Encyclopedia, new objects cannot be selected for Guided Analysis.

The problem is caused by an error in the Top N Query that is used to return objects.

New Behavior:

This problem is resolved.

ADAPT00641374

Patch ID: 39,454,737

Description:

When a Publication is scheduled with multiple Destinations, it fails and the following error message appears: "Transport error: Invalid object reference."

New Behavior:

This problem is resolved.

ADAPT00641525

Patch ID: 39,425,009

Description:

After upgrading to Business Objects XI Release 2 from Business Objects 6.5.1, different SQL was being generated, even though the universe and the parameters in the PRM file had not changed.

New Behavior:

The problem has been resolved.

ADAPT00646074

Patch ID: 39,220,195

Description:

When the option "Set custom logon info" is set in the Central Management Console for a report that was created in Crystal Reports version 10 and that contains a subreport created in BusinessObjects Enterprise, an error message appears.

The error message is as follows: "Missing prompting unit."

New Behavior:

This problem is resolved.

ADAPT00648578

Patch ID: 39,456,014

Description:

When the Report Application Server (RAS) is used in an embedded scenario, reports fail to run when two Java Bean data sources are used when one bean has a parameter.

The following error message appears: "Failed to open connection."

New Behavior:

This problem is resolved.

ADAPT00650838　　　　Patch ID: 39,372,301

Description:

If a CAR file is opened through the OpenDocument method, when users click "Save As", and then click the OK button, the following error message appears: "http 404 error."

New Behavior:

This problem is resolved.

ADAPT00652371　　　　Patch ID: 39,453,397

Description:

When exporting or importing Desktop Intelligence documents to the repository, or logging on to the Report Conversion Tool, error messages appear.

This problem happens on systems that use the Basic BusinessObjects Enterprise License key. The error message that appears when exporting or importing is DX0034. The error message that appears when logging on to the Report Conversion Tool is RCT002.

New Behavior:

This problem is resolved.

ADAPT00655453　　　　Patch ID: 39,341,664

Description:

When viewing an OLAP Intelligence XI Release 2 CAR file with the .NET or Java InfoView DHTML Viewer, the worksheet rows are misaligned.

New Behavior:

This problem is resolved.

ADAPT00655925

Patch ID: 39,435,273

Description:

When using a variable, object, or hyperlink to open multiple Web Intelligence documents consecutively the documents fail upon opening.

The following error message appears: "Could not retrieve the document with the passed obsolete token. (Error: RWI 00323) (Error: INF)."

The cause of the problem is that the default properties for the desktop.war file are spelled incorrectly.

New Behavior:

This problem is resolved.

The default webi.properties file inside of desktop.war and jsfadmin.war has been updated with the corrected property names.

To enable this fix, users can edit the file named webi.properties.

To edit the webi.properties file, do the following:

1) Locate the webi.properties file, and open it in a text editor.

For users of InfoView, the webi.properties file is in the following directory where Web Intelligence has been installed: \Tomcat\webapps\businessobjects\enterprise115\desktoplaunch\WEB-INF\classes

2) Locate the property WID_STORAGE_TOKEN_STACK_SIZE, and set its value to handle the number of document instances that are being opened by users.

The property WID_STORAGE_TOKEN_STACK_SIZE defines the maximum number of document states that can be stored.

3) Locate the property WID_FAILOVER_SIZE, and set its value to handle the number of document instances that are being opened by users.

The property WID_FAILOVER_SIZE defines the total number of document instances that can be loaded into memory.

ADAPT00660502

Patch ID: 39,470,261

Description:

When the function " @AggregateAware" is used a primary key in Web Intelligence, a "WIS 30270" error message appears.

New Behavior:

This problem is resolved.

ADAPT00661921

Patch ID: 39,412,658

Description:

After modifying a Web Intelligence report, a table from the report disappears.

New Behavior:

This problem is resolved.

ADAPT00663905   Patch ID: 39,459,918

Description:

The Web Intelligence Report Server freezes or terminates unexpectedly under these circumstances:

 - A report object is used in Scope of Analysis but not used in the objects that result from running Scope of Analysis. This problem happens when users remove most of the query filters, leaving only a filter for a measure object.

 - Users drill on a Web Intelligence report that contains a condition applied to a measure that uses a constant operand.

New Behavior:

This problem is resolved.

To solve the problem, the Query Tool creates a separate subquery to apply to a condition on a measure on the resulting objects only.

ADAPT00663943   Patch ID: 39,394,899

Description:

If the Crystal Report Design Component loads a new Crystal report, or refreshes the current Crystal Report within a custom application, the number of GDI handles increases indefinitely.

New Behavior:

This problem is resolved.

ADAPT00665142   Patch ID: 39,459,019

Description:

The Encyclopedia glossary terms in the Edit window fail to be sorted alphabetically.

New Behavior:

This problem is resolved.

ADAPT00666416   Patch ID: 39,458,236

Description:

The Crystal Management Server terminates unexpectedly when SQL Server is configured to French BINARY use even when the system database is set to French CIAS (Case Insensitive).

New Behavior:

This problem is resolved.

ADAPT00667054   Patch ID: 39,392,308

Description:

The following formula returns "True" when it should return "False": [= If Match(<object> ,"<string>*") Then "True" Else "False"].

New Behavior:

This problem is resolved.

ADAPT00668619

Patch ID: 39,285,658

Description:

When importing document with a BIAR file, the schedule parameters are deleted.

New Behavior:

This problem is resolved.

ADAPT00668671

Patch ID: 39,357,020

Description:

Infoview shows incorrect List Of Values in Desktop Intelligence document prompts, and the occasional "Error INF" message appears.

New Behavior:

This problem is resolved

ADAPT00669010

Patch ID: 39,456,112

Description:

When reports with parameters are called through JSP codes with the Java Report Controller, prompts fail to appear for the parameters.

The following error message appears: "Error - Some parameters are missing values."

New Behavior:

This problem is resolved.

ADAPT00669660

Patch ID: 39,426,553

Description:

On UNIX systems, when a Crystal report that uses an ODBC data source is published to Enterprise and viewed, the system is slow to return data, and the data it returns is incorrect.

New Behavior:

This problem is resolved.

Known Limitations:

If using postgreSQL, users must update the postgreSQL ODBC driver to support ODBC 3.0 and up.

ADAPT00669728

Patch ID: 39,454,967

Description:

When using the Import Wizard to migrate reports with associated Encyclopedia topics, the Encyclopedia topics fail to be displayed in a logical order, which poses difficulty for users who want to select topics to import.

New Behavior:

This problem is resolved.

To solve the problem, Encyclopedia information is now abstracted from the user during importing. The user can choose to import or not import all Encyclopedia topics from the source environment to the destination environment. No additional dialog box will prompt the user to choose individual Encyclopedia topics.

CHF16

ADAPT00671775

Patch ID: 39,355,306

Description:

When using the "Drill By" feature in InfoView, the full hierarchy for an object fails to be displayed when the hierarchy contains more than one object.

New Behavior:

This problem is resolved.

ADAPT00671845

Patch ID: 39,393,191

Description:

Configuring custom database logon information with a custom table prefix causes static parameters in InfoView to lock the database account.

New Behavior:

This problem is resolved.

ADAPT00671888

Patch ID: 39,397,919

Description:

The "Save" functionality in the DHTML Interactive Viewer fails when a user saves a file with a name that already exists in the same folder.

The following error message appears: "Error while sending objects to server copy of object names in the same folder."

New Behavior:

This problem is resolved.

Users can choose to overwrite the file or save the file with another name.

ADAPT00674341

Patch ID: 39,454,040

Description:

When a Desktop Intelligence report is saved to PDF format, an error message appears when a user opens the PDF file that is generated.

New Behavior:

This problem is resolved.

ADAPT00676079

Patch ID: 39,416,731

Description:

Thousands separators are not translated from commas to decimal points in the SQL generated when selecting values from a List of Values.

The following error message appears: "Connection or SQL sentence error(DA0005)".

New Behavior:

This problem is resolved.

ADAPT00676160   Patch ID: 39,453,552

Description:

If a user has been denied the right to print or export a Crystal report, the Print button is still active in the DHTML Viewer Toolbar.

When a users clicks the Print button, an error message opens to advise users that they have insufficient rights to print.

New Behavior:

This problem is resolved.

To solve the problem, if a user has been denied the right to print or export a Crystal Report, the Print button is removed from the DHTML Viewer Toolbar.

ADAPT00678480   Patch ID: 39,364,747

Description:

When the source environment is on HP UX, migrating an Analytics report to a BIAR file fails, and the following error message appears: "System.IndexOutofRangeException:Index was outside the bounds of array."

New Behavior:

This problem is resolved.

ADAPT00679059   Patch ID: 39,394,992

Description:

When users modify a parameter from the Edit Command dialog box, the prompt text is reset to what is set in the Edit Command dialog box.

New Behavior:

This problem is resolved.

ADAPT00679817   Patch ID: 39,397,715

Description:

In InfoView, attempting to save a Desktop Intelligence report may result in an error message.

If a report is saved to the repository, then opened and saved to a different folder, then opened again from the original folder, and finally saved again to the second folder, an error results.

New Behavior:

This problem is resolved.

ADAPT00682214   Patch ID: 39,454,285

Description:

Users who have been assigned the right "Edit objects that the user owns" are not permitted to modify and export reports they own.

New Behavior:

This problem is resolved.

ADAPT00682975

Patch ID: 39,458,477

Description:

When clicking the Add Query button in the Java Report Panel, the list of universes that appears may be empty for some users, even when those users have sufficient rights to access those universes.

New Behavior:

This problem is resolved.

ADAPT00683149

Patch ID: 39,421,263

Description:

Crystal Reports (.rpt) viewed in XIR2 as pdf returns error whereas it worked in CR10 & XI R1

New Behavior:

Issue is resolved.

ADAPT00683379

Patch ID: 39,388,013

Description:

When users log on to InfoView after changing the locale for the Windows Regional Options to Turkish, the following error message appears: "Error: "Account Information Not Recognized: Communication error occurred when trying to connect to server."

New Behavior:

This problem is resolved.

ADAPT00684065

Patch ID: 39,458,497

Description:

When users copy an analytic report that has been imported with the Import Wizard, the following error message appears: "Error. Http status 500. Root cause java.lang.StackOverflowError."

New Behavior:

This problem is resolved.

ADAPT00684706

Patch ID: 39,360,331

Description:

In InfoView, when regional settings are set to South Africa, users cannot schedule a report to run daily, or expand the destination folder.

New Behavior:

This problem is resolved.

ADAPT00684971　　　　　Patch ID: 39,457,962

Description:

OLAP Intelligence is slow when member properties are used as prompts.

The cause of the problem is that member properties fail to be detected.

New Behavior:

This problem is resolved.

To solve the problem, the MemberSet function has been changed to detect and query for member properties.

ADAPT00684976　　　　　Patch ID: 39,454,904

Description:

When a report is based on two or more Java Bean data sources, it fails to be scheduled in BusinessObjects Enterprise.

New Behavior:

This problem is resolved.

ADAPT00685088　　　　　Patch ID: 39,410,098

Description:

Parameter values are cleared from the parameter prompt dialog box when the report is refreshed in Report Designer Component (RDC) XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00685931　　　　　Patch ID: 39,425,256

Description:

Using ORDER BY SI_ID in queries did not return InfoObjects in order of SI_ID.

New Behavior:

The problem has been resolved.

ADAPT00686710   Patch ID: 39,456,052

Description:

In InfoView, when creating a new report that is based on Oracle AS 10g Release 2, Crystal Reports Explorer generates the following error message: "500 Internal Server Error: OutputStream already retrieved."

New Behavior:

This problem is resolved.

Known Limitations:

To apply this fix, users must modify the web.xml file that is deployed for the adhoc.war file. Note that once this fix is applied, the exporting and printing features will not function.

1. Go to the following directory: $ORACLE_APPLICATION_SERVER_INSTALL_DIR\j2ee\<OC4J Instance Name>\applications\<WAR File Deployment Name>\<WAR File Deployment Name>\WEB-INF.
Replace " ORACLE_APPLICATION_SERVER_INSTALL_DIR" with the name of the directory where the Oracle application server is installed, and replace "WAR file deployment name" with the name of the WAR file used to deploy your application.

2. To enable jspwriter, open the file web.xml with a text editor and add the following lines immediately before "</web-app>":

```
<context-param>
   <param-name>viewer.usejspwriter</param-name>
   <param-value>true</param-value>
</context-param>
```

3. Save the changes, and then restart your OC4J Instance.

ADAPT00687637   Patch ID: 39,390,853

Description:

If a user with insufficient retrieval rights refreshes a Desktop Intelligence document, an error message appears, and the document becomes locked for each subsequent request by other users.

The error message is as follows: "OpenDocument (Error:INF)."

New Behavior:

This problem is resolved.

To solve the problem, a more informative error message appears, and documents no longer become locked when users with insufficient Retrieve rights view or refresh Desktop Intelligence documents in InfoView.

Known Limitations:

Users will still need to be assigned Retrieve rights to view or refresh Desktop Intelligence documents in InfoView.

ADAPT00690681   Patch ID: 39,433,434

Description:

When a variable is inserted into a Web Intelligence report with a WHERE operator in the footer of a crosstab, the error "#Multivalue" appears in the report fields.

New Behavior:

This problem is resolved.

CHF16

ADAPT00690905   Patch ID: 39,451,134

Description:

Data in tables is substituted with "#ERROR" when no dimension is set for a section.

This problem will happen when the following equation is used in an Efashion scheduled report:

=Sum(If([SKU number] ForEach ([SKU numer];[Week])<>0 And [Week]Between([v_LW -3];[v_LW]) ;1;0))
The only current solution in CHF13 is to explicitly define the section dimension
=Sum(If([SKU number] ForEach ([SKU numer];[Week])<>0 And [Week]Between([v_LW -3] In ([Category]);[v_LW] In ([Category])) ;1;0))

This problem was introduced with Customer HotFix 13.

New Behavior:

This problem is resolved.

Section dimensions are no longer required in equations.

ADAPT00692629   Patch ID: 39,414,354

Description:

After modifying universe objects, Desktop Intelligence reports based on the modified objects contain incorrect values, even after refreshing.

New Behavior:

This problem is resolved.

ADAPT00692674   Patch ID: 39,375,003

Description:

Numeric characters disappear from text fields that use manually set character spacing for reports that are exported to Microsoft Word or Rich Text Format.

The cause of the problem is that numeric characters are not properly delimited in the function that sets character spacing in the Microsoft Word and RTF export controls.

New Behavior:

This problem is resolved.

ADAPT00692724

Patch ID: 39,329,696

Description:

The Crystal Reports Designer has potential to be exploited by an attacker to execute arbitrary code on an affected system.

This problem is due to a buffer overflow. Exploitation of this vulnerability would require that the attacker coerce the target user into opening a malicious RPT file. When opening a malicious RPT file in the Crystal Reports Designer, the Designer enters an infinite loop, and then either it terminates unexpectedly without displaying an appropriate dialog box, or it displays the following error message: "buffer overrun... you must terminate the process."

This problem also occurs in the version of Crystal Reports that is packaged with Visual Studio .NET.

New Behavior:

This problem is resolved.

Known Limitations:

Customer HotFixes and Service Packs are not designed for OEM versions of BusinessObjects software. Do not apply these updates if you are using an OEM version. To determine if you are using an OEM version, refer to the following web page: http://support.businessobjects.com/updates/warning_oem.asp.

ADAPT00694038

Patch ID: 39,406,149

Description:

On the logon page of the Java version of InfoView, the error message associated with an incorrect Central Management Server (CMS) name is displayed but not encoded.

This problem could permit malicious code to enter the system because the error message contains the user-specified CMS name.

New Behavior:

This problem is resolved.

The error message is now encoded when an unknown script is detected.

ADAPT00694683

Patch ID: 39,418,845

Description:

When a user views the security on any strategy from the Security Tab in Strategy builder the applet freezes, hence it is not properly displayed.

New Behavior:

When a user views the security on any strategy from the Security Tab in Strategy builder the applet will not freeze, hence it will be properly displayed and the fix will prevent future database corruption.

ADAPT00697921

Patch ID: 39,495,491

Description:

When the Designer SDK is used to export a universe to a subfolder, the export fails.

New Behavior:

This problem is resolved.

ADAPT00700881

Patch ID: 39,480,074

Description:

The Central Management Server (CMS) terminates unexpectedly after importing a BIAR file from the Import Wizard on systems whose locale is set to a language other than English.

The following error messages appear: "CMS is unstable and will shut down immediately. Reason: Database Access Failure (Event ID 33007)" and "(ERROR) Failed to register object."

The cause of the problem is that id numbers in CMS_idNumberss5 are being translated to the system's locale language. The CMS is unable to process id numbers for languages that use a decimal system that is different than the English decimal system.

New Behavior:

This problem is resolved.

To solve the problem, ids from CMS_IdNumbers5 are retrieved as plain numbers.

ADAPT00700883

Patch ID: 39,454,708

Description:

The Export dialog box has a typographical error in the label "Export to file."

Instead of the text "Export to file," the label contains the text "Export to rile."

New Behavior:

This problem is resolved.

ADAPT00701171

Patch ID: 39,405,073

Description:

When JOIN_BY_SQL is applied in the Universe, the data appears in the wrong columns of the Web Intelligence report, and #DATATYPE errors may appear.

New Behavior:

This problem is resolved.

ADAPT00703515

Patch ID: 39,453,620

Description:

When a filter is set to remove blank rows on a dimension it fails to do so.

New Behavior:

This problem is resolved.

ADAPT00705529

Patch ID: 39,454,755

Description:

When a user who has insufficient rights to save Desktop Intelligence reports tries to save one to PDF format, the following error message appears: "80043764 Error: INF."

New Behavior:

This problem is resolved.

CHF16

ADAPT00706029   Patch ID: 39,417,683

Description:

In a Live Office document, a report part fails to refresh when it is inserted as a table.

New Behavior:

This problem is resolved.

ADAPT00709766   Patch ID: 39,456,375

Description:

Formatting for text objects is applied only to the first line of text.

New Behavior:

This problem is resolved.

ADAPT00722108   Patch ID: 39,583,049

Description:

When users open an instance of a large Web Intelligence report, the instance may be slow to open, or it may fail to open after the timeout period elapses.

New Behavior:

This problem is resolved.

SP2

ADAPT00276500   Patch ID: 39,481,760

Description:

In the Crystal Reports .NET SDK, the ParameterFieldDefinition.IsLinked property always returns false, whether or not a parameter is linked to a subreport.

New Behavior:

This problem is resolved.

ADAPT00281581   Patch ID: 39,055,453

Description:

When users change the setting that determines which tab in the Modify dialog box will open by default, the setting fails to be enforced, and the Modify dialog box may open to the Report tab instead.

New Behavior:

This problem is resolved.

Users of .NET InfoView must take the following steps to enable this fix:

1) Open the file CrystalEnterprise.Report.xml that is stored in the following directory: C:\Program Files\Business Objects\BusinessObjects Enterprise11.5\WebContent\Enterprise115\appplugins\webdesktop\Plugins.

2) Locate the following line: <path>adhoc/modify.aspx</path>.

3) Change the line to <path>adhoc/modify.aspx?tab=UseSettings</path>.

4) Restart IIS.

ADAPT00368962   Patch ID: 39,367,692

Description:

Discussions in InfoView do not comply with InfoView language settings.

New Behavior:

This problem is resolved.

ADAPT00397327   Patch ID: 37,450,853

Description:

If a user who isn't logged on as Administrator imports users from an earlier Crystal Enterprise environment to Business Objects XI, passwords fail to be retained.

The cause of the problem is that the Import Wizard looks only for the Administrator account, and fails to save passwords if another account is used.

New Behavior:

The Import Wizard checks to see if the user committing the object has the ModifyRightsRight permission on the object and, if true, the Import Wizard saves passwords for imported users.

ADAPT00404103   Patch ID: 39,629,082

Description:

Users cannot copy and paste a parameter in the ActiveX viewer.

New Behavior:

This problem is resolved.

SP2

ADAPT00468803

Patch ID: 39,453,751

Description:

Cell borders may be missing from Desktop Intelligence reports that are saved to Excel format.

New Behavior:

This problem is resolved.

ADAPT00479843

Patch ID: 39,358,711

Description:

Publishing a large file to the Java Central Management Console fails, and then a misleading HTTP 500 error message is displayed which advises users that the file is empty.

This problem is caused by a limitation of the Java Central Management Console.

New Behavior:

A more accurate error message is displayed: "Retrieve Error: There was an error while retrieving data from the server: Memory allocation failure."

To prevent this problem, users can use either the .Net Central Management Console or InfoView to publish large files.

ADAPT00493048

Patch ID: 39,379,225

Description:

Because the New Report Wizard for Desktop Intelligence does not have a horizontal scrollbar in the Available Universes list, a long name for a universe may be partially hidden in the list.

New Behavior:

This problem is resolved.

ADAPT00499235

Patch ID: 39,464,568

Description:

When using the silent installation parameter /qn+, the prompt to advise users that the installation is complete will fail to appear.

New Behavior:

This problem is resolved.

ADAPT00512299

Patch ID: 39,405,071

Description:

When rescheduling a PDF or Excel instance of a Desktop Intelligence document to a different format, InfoView fails to change the file format.

New Behavior:

This problem is resolved.

ADAPT00528831

Patch ID: 39,344,747

Description:

When sorting data in a column of numeric metric values of an Interactive Metric Trend analytic, the values cannot be ordered in either ascending or descending order.

New Behavior:

This problem is resolved.

ADAPT00529031

Patch ID: 38,245,141

Description:

Online help fails to open in French versions.

New Behavior:

This problem is resolved.

ADAPT00532222

Patch ID: 39,194,609

Description:

Desktop Intelligence cannot process SQL queries greater than 64K.

New Behavior:

This problem is resolved.

ADAPT00537979

Patch ID: 39,398,685

Description:

The data in the Data Manager fails to be purged when the report is built on stored procedures and has split cubes.

New Behavior:

This problem is resolved.

ADAPT00548274

Patch ID: 38,605,448

Description:

The Unicode UTF-8 charset fails to be recognized by native Informix ODBC drivers.

New Behavior:

This problem is resolved.

ADAPT00558666   Patch ID: 39,003,835

Description:

If the Business Objects CMS database is copied to an SQL Server database with the collation name "SQL_Latin1_General_CP1_CS_AS," an error message appears when an administrator starts the CMS, logs into the CMC, and on the Settings menu clicks "Metrics."

The error message is as follows: "There was an error while retrieving data from the server: Error occurred while attempting to reconnect to CMS: Transport error: Communication Failure." The Windows event viewer shows a record of the CMS stopping and restarting.

New Behavior:

This problem is resolved.

ADAPT00565398   Patch ID: 38,811,417

Description:

The search field in the Enterprise Performance Management Set Analysis tool accepts values that are invalid.

New Behavior:

This problem is resolved.

To solve the problem, when users enter an invalid number such as two billion, an error message appears: "Values greater than 1.4 billion cannot be used in a Yes/No condition. Please re-enter a valid numeric value."

ADAPT00568143   Patch ID: 38,551,889

Description:

Users are unable to save a REP file in CSV format from InfoView when the server is defined with an Asian language.

New Behavior:

This problem is resolved.

ADAPT00572008   Patch ID: 38,456,408

Description:

When exporting a report that has a linked subreport and saved data, a logon error appears.

Because exported reports contain saved data, by design they are not expected to prompt for logon information when exported.

New Behavior:

This problem is resolved.

ADAPT00581379   Patch ID: 39,521,523

Description:

Performance Management does not provide a way to access log information against Dashboard objects and Analytic objects on a per-user basis.

New Behavior:

This problem is resolved.

ADAPT00581957   Patch ID: 39,311,446

Description:

When a report that contains a link to a subreport is exported to Crystal Reports format from a Visual Basic .NET Windows application, the SQL query for the subreport may be run twice and, in the second run, no "Where" clause will be applied.

New Behavior:

The problem is resolved.

ADAPT00584648   Patch ID: 39,060,748

Description:

When exporting a Desktop or Web Intelligence report to PDF, the dashes contained in the report cannot be copied and pasted to a text editor.

New Behavior:

This problem is resolved.

ADAPT00585278   Patch ID: 39,351,773

Description:

An error message that says the user's password is invalid may appear when the user creates or edits a universe connected through Oracle.

This problem happens when the user's password contains an ampersand character.

New Behavior:

This problem is resolved.

To solve the problem, the system now accepts Oracle passwords that contain an ampersand character.

ADAPT00586627   Patch ID: 39,445,155

Description:

Calling the ThisDocument.Close method from within the AfterRefresh event of a Desktop Intelligence macro causes a general protection fault error.

New Behavior:

This problem is resolved.

ADAPT00586701   Patch ID: 39,238,603

Description:

When importing user accounts from a text file to a system that uses a Named User License, the users are recognized as concurrent users, instead of named users, and their accounts are disabled.

New Behavior:

This problem is resolved.

Known Limitations:

When importing user accounts from a text file, although the status of users appears correctly as Named, the user accounts must be manually enabled.

ADAPT00587646

Patch ID: 39,334,593

Description:

Parameters cannot be copied from one report to another in Crystal Reports.

New Behavior:

This problem is resolved.

ADAPT00589633

Patch ID: 39,060,291

Description:

Performance Management and BusinessObjects Enterprise bundles are not available in trial-period versions that expire after 30, 60, or 90 days.

New Behavior:

This problem is resolved.

Timeout keycodes for 30, 60, or 90-day trials have been added.

ADAPT00589651

Patch ID: 39,060,378

Description:

BusinessObjects Enterprise cannot perform a concurrent access license count for Web Intelligence usage.

New Behavior:

This problem is resolved.

BusinessObjects Enterprise has keycodes to perform regular concurrent access license counts.

ADAPT00589893

Patch ID: 38,652,644

Description:

The values for a page margin decrease each time the "OK" button is clicked in the Crystal Reports Page Setup dialog box.

New Behavior:

This problem is resolved.

Known Limitations:

For certain values, the first time users click the "OK" button, the values decrease by 0.01. The values remain the same afterward. When the option "Adjust Automatically" is selected, the values are not reduced.

ADAPT00592892

Patch ID: 39,560,975

Description:

Users are unable to deploy Websphere for Enterprise Performance Management (EPM) without adding a Java Virtual Machine (JVM) argument.

When deploying Websphere for (EPM), users must add af.configdir as a JVM argument. This problem forces users to follow poor practice for Java application administration.

New Behavior:

This problem is resolved.

To solve the problem, af.configdir is defined in the web.xml inside desktop.war and can be deployed to Websphere without adding any JVM argument.

ADAPT00594212

Patch ID: 39,363,570

Description:

The alignment of the number "1" is too close to the right border of cells and columns, and the number is overlapped by the border edge.

New Behavior:

This problem is resolved.

ADAPT00594496

Patch ID: 39,225,488

Description:

The title for an Interactive Metric Trend Analytic disappears when users change the chart type to "Bars."

New Behavior:

This problem is resolved.

ADAPT00597897

Patch ID: 38,895,332

Description:

When a report containing a graph object is created in a localized (translated) version of Crystal Reports, and the graph object's axis labels are changed, the changes fail to appear when the report is opened in an English version of Crystal Reports.

This problem only happens if the original value of the axis label is based off a summary operation. The cause of the problem is that the axis label contains localized text that fails to translate properly when opened in Crystal Reports English. Crystal Reports is unable to determine the exact value of the modified axis label; therefore, it displays the default value instead of the modified value.

New Behavior:

This problem is resolved.

To solve the problem, the system tracks modifications of axis labels independently of localized strings.

Known Limitations:

Reports will need to be reopened and resaved in the localized version of Crystal Reports to enable this fix.

ADAPT00598038   Patch ID: 38,639,777

Description:

The option "Always share report jobs" appears in the CMC interface, when that option has been deprecated.

New Behavior:

This problem is resolved.

ADAPT00599200   Patch ID: 39,493,957

Description:

Performance Management applets fail to run on a system that uses a reverse proxy such as WebSeal.

New Behavior:

This problem is resolved.

ADAPT00599563   Patch ID: 38,769,797

Description:

When viewing a report, the session created fails to expire after the timeout period has elapsed.

The cause of the problem is that the viewrpt_cache.aspx is missing an <html> tag. As a result, the callback function, which is designed to log off the enterprise session, fails to be called when the session has timed out.

New Behavior:

This problem is resolved.

ADAPT00600131   Patch ID: 39,406,766

Description:

Performance Management/Dashboard Manager pages are inactive when opened with Internet Explorer 7 (and Internet Explorer 6 with the latest Microsoft update).

New Behavior:

This problem is resolved.

ADAPT00600842   Patch ID: 39,332,736

Description:

Users are unable to see the Trigger Date for a published goal in a multi-cluster environment.

New Behavior:

This problem is resolved

ADAPT00601699
Patch ID: 39,377,087

Description:

From Desktop Intelligence, if users apply the option "Send to Mail" on a report with a name that contains Polish, Hebrew, or French special characters, the name of the report is replaced with incorrect characters in the mail attachment.

New Behavior:

This problem is resolved.

The fix in Service Pack 2 will display all characters as would a non-Unicode application. For Service Pack 3, a change will be made to the API to make the "Sent to Mail" option compatible with Unicode.

ADAPT00602099
Patch ID: 38,812,301

Description:

When viewing the latest successful instance of a Crystal report that has charts which use a specific ordering of groups on the "On Change Of" axis, the group values are changed to "0.00".

New Behavior:

This problem is resolved.

ADAPT00602535
Patch ID: 38,981,014

Description:

When importing users who have both SAP and Enterprise aliases, the import fails and the following error message appears in the Import wizard: "Could not add alias."

New Behavior:

This problem is resolved.

ADAPT00604444
Patch ID: 39,355,283

Description:

When importing a report that has the option "Show report thumbnail" enabled, the import will fail if the report has been re-saved to Crystal Enterprise version 10.

New Behavior:

This problem is resolved.

ADAPT00604543
Patch ID: 39,059,683

Description:

When importing a document stored in the Corporate Documents folder, the import operation over a WAN connection is slow and far below the expected performance level.

New Behavior:

This problem is resolved.

ADAPT00605626   Patch ID: 39,356,410

Description:

The Report Conversion Tool cannot be set to convert documents in all folders across BusinessObjects Enterprise.

The tool is limited to converting documents stored in public folders and the personal folders for the user logged on to the Report Conversion Tool.

New Behavior:

This problem is resolved.

ADAPT00605657   Patch ID: 38,696,558

Description:

The Import wizard fails to import objects when only categories that contain the objects are selected to be imported, such as Parent, Child, or Grandchild.

Objects can be imported when the folders that contain them are explicitly selected for import.

New Behavior:

This problem is resolved.

ADAPT00605982   Patch ID: 39,352,952

Description:

Desktop intelligence documents that are stored in an object package are scheduled to the default format even when users schedule them to other formats such as PDF or Excel.

The cause of the problem is that the format option from the user session fails to be retained.

New Behavior:

This problem is resolved.

ADAPT00606416   Patch ID: 39,362,988

Description:

The command line that enables users to log on without being prompted for logon credentials fails to work.

The command line is as follows: busobj -user "" -pass "" -system "CMS-NAME" -auth "nt".

New Behavior:

This problem is resolved.

ADAPT00606638   Patch ID: 39,365,108

Description:

When creating a new dashboard with an Inbox in Java InfoView, if the "Initial View" is set using the options in the Preferences dialog box, the name of the Inbox fails to appear in the dashboard title

The word "Inbox" appears in place of the name of the Inbox in the title.

New Behavior:

This issue is resolved.

ADAPT00606734   Patch ID: 39,559,558

Description:

Vertical cell borders in a Desktop Intelligence report are changed to horizontal borders when the report is viewed in InfoView.

New Behavior:

This problem is resolved.

ADAPT00606778   Patch ID: 39,481,503

Description:

Chinese text exported from a Web Intelligence report to PDF or RTF format fails to appear in the exported copy.

New Behavior:

The workaround to this problem is to use a codepage or font that supports Chinese characters.

The file i18n.xml has been modified to support these workarounds.

ADAPT00606818   Patch ID: 39,445,061

Description:

Saving a report in PDF format may make changes to data figures in tables in the report and in the PDF document.

New Behavior:

This problem is resolved.

ADAPT00606872   Patch ID: 39,344,762

Description:

When creating a new connection or viewing the table values in the Universe Designer, the database tables are incomplete and the following error message appears: "Driver not Capable-Transactional Mode."

New Behavior:

This problem is resolved.

ADAPT00608180   Patch ID: 39,222,991

Description:

Denying the "Refresh List of Values" right to a user causes an error to appear when that user modifies a Web Intelligence report with the Drill feature enabled.

New Behavior:

This problem is resolved.

ADAPT00608472   Patch ID: 38,731,586

Description:

When exporting a report to PDF from the DHTML viewer, the exported PDF may be incomplete if users use a Websphere 6 application server and call the viewer from an openDoc URL view request.

New Behavior:

This problem is resolved.

ADAPT00608907   Patch ID: 38,738,937

Description:

While scheduling the report from InfoView, an "HTTP:400" error message appears upon clicking the Cancel button on a report that is within a report object.

New Behavior:

This problem is resolved.

ADAPT00609270   Patch ID: 39,288,565

Description:

It is not possible to control user rights to specific tools on the Performance Management Setup tab such as System Setup, Time Configuration, Parameters, Tools, and Control Charts.

New Behavior:

This problem is resolved.

ADAPT00609711   Patch ID: 39,398,711

Description:

The Report Conversion tool does not show the correct date for Desktop Intelligence documents.

New Behavior:

This problem is resolved.

ADAPT00609974   Patch ID: 39,360,708

Description:

In Web Intelligence, when users drill down on a hierarchical List of Values on a report that is based on an Essbase OLAP universe on a large dimension, it may take longer than expected to retrieve the values.

The cause of the problem is that, as the user drills down into the hierarchy, the driver retrieves all members when it should retrieve only members on demand.

New Behavior:

This problem is resolved.

ADAPT00610147

Patch ID: 39,042,641

Description:

When running a query in Java Instance Manager with a user account that has the "View Document Instances" right, but not the "View Objects" right, a Java exception error message appears.

New Behavior:

This problem is resolved.

ADAPT00610687

Patch ID: 39,388,465

Description:

When users refresh a prompt for List of Values that has 7000 values in a Desktop Intelligence report, the following error message appears: "Error RFC 002202."

New Behavior:

This problem is resolved.

ADAPT00611008

Patch ID: 39,231,093

Description:

When a report that has dynamic parameters is displayed in the "Reports for you" Web Part in Excel, Word, PDF, or Crystal format, users are prompted to re-enter the prompt values.

This problem happens when instances of the report exist.

New Behavior:

This problem is resolved.

From a command prompt, users must register the Enterprise.Sharepoint.Cab by running the following command (note that, if a custom installation was performed, the file location of Enterprise.Sharepoint.Cab may need to be changed to match the following location):

"C:\Program Files\Common Files\Microsoft Shared\web server extensions\60\BIN\stsadm.exe" -o addwppack -filename "C:\Program Files\Business Objects\BusinessObjects Enterprise 11\SharePoint Web Part Package\Enterprise.SharePoint.Cab" -force -globalinstall

Once this message appears "Operation completed successfully," users must restart IIS.

ADAPT00623442

Patch ID: 39,225,767

Description:

Excel formulas fail to work in Desktop Intelligence documents that have been saved as Excel documents.

This problem happens when the Desktop Intelligence documents contain no data.

New Behavior:

This problem is resolved.

ADAPT00623450

Patch ID: 39,321,287

Description:

Operators in the Formula Editor for Desktop Intelligence fail to be translated to French.

New Behavior:

This problem is resolved.

ADAPT00624563

Patch ID: 39,346,593

Description:

Condition prompt text containing a greater-than or less-than symbol (> or <) fails to be displayed in the runtime Prompt window in Web Intelligence.

New Behavior:

This problem is resolved.

ADAPT00624613

Patch ID: 39,440,730

Description:

When using .NET InfoView, a report fails to open in drill mode after the report has been saved in drill mode with the option "Refresh on Open" selected.

New Behavior:

This problem is resolved.

ADAPT00625276

Patch ID: 39,410,544

Description:

When multiple data providers and merged dimensions are used in Web Intelligence reports, associated detail objects cannot be inserted into the table.

The following error message appears: "Cannot Drop Here: Incompatible Objects".

New Behavior:

This problem is resolved.

ADAPT00625560

Patch ID: 39,504,833

Description:

When a report is run using openDocument.aspx, and a report parameter does not have a default value, the report prompts for parameter values that have already been passed.

This problem happens when the ActiveX viewer is used, and the parameter value is provided by IIS.

New Behavior:

This problem is resolved.

ADAPT00626011

Patch ID: 39,334,640

Description:

A trial license (expiration keycode) is needed for Knowledge Accelerator.

New Behavior:

The new keycode has been added.

ADAPT00626180

Patch ID: 39,603,045

Description:

With Single Sign On (SSO) authentication enabled, logon information is still required for users to access Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00626394

Patch ID: 39,450,122

Description:

When the option to refresh data automatically is enabled, the Year field fails to display the fourth digit; if users manually add the missing digit, Desktop Intelligence freezes.

New Behavior:

This problem is resolved.

ADAPT00627792

Patch ID: 39,219,077

Description:

In the Web Intelligence Java Report Panel, variables cannot be added to the list of variables on the Drill toolbar when Web Intelligence is in Edit Report mode and the Drill toolbar is enabled.

New Behavior:

This problem is resolved.

ADAPT00627796

Patch ID: 39,287,049

Description:

When users click the Undo option to reverse a recent drill operation, some cell values are replaced with the word "Discontinued."

New Behavior:

This problem is resolved.

ADAPT00628268

Patch ID: 39,450,717

Description:

Web Intelligence documents fail to open on systems that use a Chinese operating system.

New Behavior:

This problem is resolved.

ADAPT00628508

Patch ID: 39,442,983

Description:

When using openAnalytic.jsp in Business Objects XI Release 2 with Service Pack 1, Chinese characters did not transfer to Web Intelligence reports correctly.

New Behavior:

The problem has been resolved.

ADAPT00629016

Patch ID: 38,927,109

Description:

A report created in Crystal Reports version 9 Report, based on SQL Server stored procedures, may return different data in a more recent version of Crystal Reports.

This problem happens with reports that have a rowset (returned by stored procedure) that is linked at twice or more, with one of the links being an outer join. Crystal Reports version 9 handles such data correctly.

The cause of the problem is that the outer join means keeping two separate rowsets in memory, and these are combined incorrectly when the report is migrated to a newer version of Crystal Reports.

New Behavior:

This problem is resolved.

ADAPT00629661

Patch ID: 39,364,576

Description:

The Desktop Intelligence option that allows users to duplicate reports will fail when a bitmap is inserted in the page header.

New Behavior:

This problem is resolved.

ADAPT00630091

Patch ID: 39,061,361

Description:

When scheduling a report to Excel, and the report title contains an invalid character such as a colon or backslash, an error message appears when users view the scheduled instance of the report in InfoView.

The error message says the file cannot be found.

New Behavior:

This problem is resolved.

ADAPT00630301

Patch ID: 39,398,700

Description:

In the Java Report Panel, users are unable to sort Lists of Values (LOVs) when creating new reports.

New Behavior:

This problem is resolved.

ADAPT00630372   Patch ID: 39,351,748

Description:

When a document is displayed in "View Results" mode, extra space appears between sections.

New Behavior:

This problem is resolved.

ADAPT00630377   Patch ID: 39,334,675

Description:

Keycodes are needed to support Concurrent Access Licensing (CAL) in Enterprise Performance Management.

New Behavior:

New keycodes have been added.

ADAPT00631614   Patch ID: 39,365,474

Description:

If the Query Panel is placed inside a new dashboard named "New Dashboard," the text "New Web Intelligence Document" is displayed in place of "New Dashboard" for the dashboard title.

This problem happens when the option "New dashboard" is chosen as the "initial View" in the InfoView Preferences dialog box.

New Behavior:

This problem is resolved.

ADAPT00631643   Patch ID: 39,365,408

Description:

When the "Initial View" in Java InfoView is set to "New dashboard," if users open one dashboard and then another, the "WorkSpaceHeaderTitle" fails to be set to the name of the dashboard.

New Behavior:

This issue is resolved.

ADAPT00631760   Patch ID: 39,046,793

Description:

Command objects fail to be updated when users set the Datasource Location to a different server using Lawson OLE DB Provider in Crystal Reports.

New Behavior:

This problem is resolved.

To solve the problem, the Command objects are updated to the new server automatically; users have no need to edit the command objects to force an update.

ADAPT00631880
Patch ID: 39,496,564

Description:

The formatting for borders in Desktop Intelligence reports may fail to be rendered correctly when the reports are viewed in the HTML viewer.

New Behavior:

This problem is now resolved.

ADAPT00632497
Patch ID: 39,355,378

Description:

When a report having one group and one parameter is scheduled to PDF format, and option to create Bookmarks is enabled, if the report contains no data, the scheduling fails and an error message appears.

New Behavior:

This problem is resolved.

To solve the problem, empty reports will schedule successfully to PDF.

ADAPT00632632
Patch ID: 39,499,983

Description:

Active Directory (AD) authentication fails if one of the mapped AD groups is removed from the AD environment without it first being removed from the list of mapped groups.

In that event, the AD graph build will terminate before it has been completed, resulting in slow or failed logon attempts for all AD users.

New Behavior:

This problem is resolved.

To solve the problem, the AD authentication update completes properly, and writes any missing group information to the Central Management Console (CMS) log, Application Event log, or the browser log.

Known Limitations:

The error messages reported in the log files refer to the missing groups by Simple ID (SID) only; therefore, it is recommended that the Query Builder be used to determine the name of the missing group so that it may be removed from the mapped group list. To do that, users can use the following query: select SI_NAME, SI_ALIASES from CI_SYSTEMOBJECTS, where SI_KIND="UserGroup".

This query will return all the User Groups in the InfoStore. Using the browser search option, users can search for the SID reported in the error.

ADAPT00632713
Patch ID: 39,225,526

Description:

When a report is scheduled in the CMC to run once, Java InfoView indicates the scheduling status as "now" instead of the date specified.

New Behavior:

This problem is resolved.

ADAPT00632744　　　　　Patch ID: 39,059,985

Description:

Operators, used in conditional statements, fail to be available in the Variable Editor when a universe uses objects that have been given Hebrew names.

New Behavior:

This problem is resolved.

ADAPT00632761　　　　　Patch ID: 39,382,402

Description:

When users edit an analytic contained in a compound analytic, an error message appears.

New Behavior:

This problem is resolved.

ADAPT00633033　　　　　Patch ID: 39,489,810

Description:

When a user refreshes an Analytic report, an error message appears.

This problem happens when the user does not have access to the universe that the Analytic is based on.

New Behavior:

This problem is resolved.

ADAPT00633042　　　　　Patch ID: 39,292,291

Description:

When "Actual Trend Over GYR Zones Analytic" is invoked, JavaScript errors prevent the analytic rendering.

New Behavior:

This problem is resolved.

ADAPT00633746　　　　　Patch ID: 39,059,808

Description:

The Drill Down feature is disabled once a .NET document has been saved and re-opened.

This problem happens when the option "Refresh on Open" is enabled.

New Behavior:

This problem is resolved.

ADAPT00633941   Patch ID: 39,341,135

Description:

When a Crystal Report Server keycode is in use, users are unable to add processing extensions through the Central Management Console.

New Behavior:

This problem is resolved.

ADAPT00634382   Patch ID: 39,477,825

Description:

Data cannot be exported from a data provider to Excel format.

This problem happens when two objects that use the same name are contained in two classes.

New Behavior:

This problem is resolved.

ADAPT00635225   Patch ID: 39,258,520

Description:

Web Intelligence reports cannot be deleted if they contain notes added by someone other than the author of the report.

New Behavior:

This problem is resolved.

ADAPT00635384   Patch ID: 39,356,961

Description:

When the HTML Panel is used to format a chart in Web Intelligence, an error message appears when users change the Minimum scale.

New Behavior:

This problem is resolved.

ADAPT00635622   Patch ID: 39,352,255

Description:

When users log on to the SharePoint portal, the following error message appears in the Web Part: "BusinessObjects Enterprise session has expired, a new session has been established."

New Behavior:

This problem is resolved.

Because the warning message is unnecessary, it has been removed.

SP2

ADAPT00635839   Patch ID: 39,501,185

Description:

If a user group has been denied the "Edit Object" right, but has been granted the "Edit Query" and "Refresh the report's data" rights, those users are denied rights to run a query in Query-HTML panel of Web Intelligence.

New Behavior:

This problem is resolved.

ADAPT00635897   Patch ID: 39,603,058

Description:

While using Single Sign On (SSO) authentication, Desktop Intelligence document fails to perform proper refreshes in InfoView.

New Behavior:

This problem is resolved.

ADAPT00636152   Patch ID: 39,056,282

Description:

When the value of a variable in a subreport is changed, and the subreport is then reformatted, if that variable is shared with the main report the new value fails to appear in the main report.

New Behavior:

This problem is resolved.

ADAPT00636453   Patch ID: 39,462,505

Description:

If the OLAP Intelligence Members Display option is set to "Caption : Name" in the OLAP Intelligence Designer, the caption fails to appear in the worksheet when the worksheet is viewed from the OLAP Intelligence DHTML Viewer in InfoView.

New Behavior:

This problem is resolved.

ADAPT00636475   Patch ID: 39,350,265

Description:

When users click the Cancel button in the Save As dialog box, the InfoView homepage is displayed in the Save As dialog box.

New Behavior:

This problem is resolved.

ADAPT00636567

Patch ID: 39,060,718

Description:

When scheduling a Desktop Intelligence report to print from InfoView or the CMC, the report name fails to be displayed in the print queue.

New Behavior:

This problem is resolved.

ADAPT00636640

Patch ID: 39,360,351

Description:

Page Server and Job Server perform a core-dump when "ALL" is selected to be used for a parameter value.

New Behavior:

This problem is resolved.

ADAPT00637348

Patch ID: 39,456,144

Description:

Radar charts fail to display data when they are deployed through the Pure Java Text Editor (JPE).

New Behavior:

This problem is resolved.

ADAPT00637355

Patch ID: 39,406,431

Description:

A report image is configured to use a dynamic image location set using a report parameter. If the image source is an http path (such as http://www.mydomain.com/image1.jpg) instead of a local physical path (such as c:\image1.jpg), the correct image fails to display.

New Behavior:

This problem is resolved.

ADAPT00637570

Patch ID: 39,346,390

Description:

When a report is exported to PDF format, white space is added between adjacent colored text boxes.

New Behavior:

This problem is resolved.

ADAPT00637578

Patch ID: 39,425,154

Description:

When users convert a Web Intelligence report table into a chart in the Interactive viewer, the WIReportServer process may terminate unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00637952

Patch ID: 39,382,453

Description:

When Alerter uses a BMP image in a Desktop Intelligence report, the image is absent when the report is viewed in InfoView.

New Behavior:

This problem is resolved.

ADAPT00638049

Patch ID: 39,059,827

Description:

When users click the report tabs in Desktop Intelligence to switch between reports, Desktop Intelligence terminates unexpectedly.

New Behavior:

This problem is resolved.

Known Limitations:

Although Desktop Intelligence will no longer terminate unexpectedly under those conditions, the following error message will appear: "Could not load the requested report. The document is either corrupted or was built using a more recent version of Desktop Intelligence." Users can disregard the error message.

ADAPT00638258

Patch ID: 39,360,343

Description:

JPG images that are inserted into a cell in a Web Intelligence report are poorly rendered.

New Behavior:

This problem is resolved.

ADAPT00638508

Patch ID: 39,398,455

Description:

Using the Basic BusinessObjects Enterprise License key, users may be unable to successfully export Desktop Intelligence reports.

The following error message appears: "EXPORT FAILED - DX0034: Check rights has failed batch transaction error: One or more failures have occurred in the batch transaction."

New Behavior:

This problem is resolved.

SP2

ADAPT00638529
Patch ID: 38,967,105

Description:

When viewing a report that contains vertical font styles in the .NET Windows Form Viewer, the text is incorrectly rotated 90 degrees.

This problem happens with fonts whose names contain the "@" symbol, which is not supported by GDI+.

New Behavior:

This problem is resolved for the Windows Form Viewer.

To solve the problem, a Boolean parameter containing the font name is passed to the constructor.

ADAPT00639146
Patch ID: 39,458,161

Description:

Stored procedures take much longer to process in BusinessObjects Enterprise versions 6.5 and XI Release 2 compared to BusinessObjects 5.1.

New Behavior:

This problem is resolved.

Stored procedures are processed as quickly in BusinessObjects Enterprise XI Release 2 as in BusinessObjects 5.1.

ADAPT00639965
Patch ID: 39,324,547

Description:

Small PNG images are incorrectly resized when viewed in Internet Explorer.

New Behavior:

This problem is resolved.

ADAPT00640023
Patch ID: 39,349,771

Description:

When users edit setting in the CMC for the Connection Server, the cs.cfg file becomes corrupted, and then the Connection Server cannot be restarted.

New Behavior:

This problem is resolved.

ADAPT00640037
Patch ID: 39,386,325

Description:

In the Java Instance Manager on the Java Administration Launchpad, if report instances are filtered to see failed or successful instances, and the instances are referenced in the Temporary Storage folder, an error message appears.

After the error message appears, the requested data may be incomplete or not returned at all. The error is "IndexOutOfBoundsException."

New Behavior:

This problem is resolved.

ADAPT00640973   Patch ID: 39,462,433

Description:

In the OLAP Intelligence ActiveX Viewer, when reselecting the data grid area within an OLAP worksheet a second time, the cursor focus fails to move to the selected cell within the OLAP grid, which prevents users from selecting and copying blocks of OLAP cell data.

New Behavior:

This problem is resolved.

ADAPT00641756   Patch ID: 39,376,742

Description:

If users run the macro Document.PrintOut and do not specify a printer, the following error message is returned: "Run-time error '10':"

New Behavior:

This problem is resolved.

ADAPT00641775   Patch ID: 39,535,702

Description:

Nested prompts fail to work in the Crystal Reports Designer Query Panel when users design a report based off of a universe.

New Behavior:

This problem is resolved.

ADAPT00642326   Patch ID: 39,289,193

Description:

If the name of an object is in Chinese characters, the operators belonging to the object cannot be displayed in the Variable Editor panel of Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00642380   Patch ID: 39,465,069

Description:

In the Japanese version of BusinessObjects Enterprise XI Release 2, the following problems with the copy, paste, and select actions may happen:
- When copying content and pasting it as an Enhanced MetaFile Format (EMF) table in Excel or Microsoft Word, only parts of strings are pasted.
- When copying and pasting content, such as the EMF of a chart, the Japanese strings fail to be properly rendered.
- When un-grouping the EMF, the background color of most objects is changed to black.

New Behavior:

This problem is resolved.

ADAPT00642537

Patch ID: 39,367,308

Description:

When users click Pause in Java InfoView, a Javascript error message appears.

This problem happens when no instances are stored in the browser's history.

New Behavior:

This problem is resolved.

ADAPT00643064

Patch ID: 39,422,902

Description:

The BusinessObjects Enterprise XI Release 2 Auditor does not capture the object path of failed or successful reports.

New Behavior:

The object path has been added to be an audit detail. Using the sample Activity universe, the user should be able to see a new Action Type value called Object Folder Path. The actual path will be shown in the Action Type Detail object.

ADAPT00643327

Patch ID: 39,628,686

Description:

Cell borders are rendered incorrectly for Desktop Intelligence reports that are viewed in the InfoView HTML viewer.

This problem does not happen when the reports are exported to PDF format.

New Behavior:

This problem is resolved.

ADAPT00643822

Patch ID: 39,334,209

Description:

When the web.xml configuration file for the Java viewer has been modified to hide the group tree frame by default, the group tree frame is still displayed.

The cause of the problem is that the Java viewer fails to use the viewrpt.groupTreeHide context parameter. This problem does not happen in the ActiveX viewer.

New Behavior:

This problem is resolved.

ADAPT00644137

Patch ID: 39,466,815

Description:

On the Font tab of the Standard Report Style dialog box in Desktop Intelligence, if users select the Traditional Chinese font "MingLiu" (displayed in Traditional Chinese characters) as the font name value, this value is lost when the Font tab is closed.

New Behavior:

This problem is resolved.

ADAPT00645798   Patch ID: 39,059,693

Description:

When users change the Relative Position properties of a cell that is in a Report Footer, the data in the report becomes corrupted.

New Behavior:

This problem is resolved.

ADAPT00645810   Patch ID: 39,349,869

Description:

When users click the "Modify" link in InfoView, the name of the Web Intelligence report they are modifying fails to appear in the title bar.

New Behavior:

This problem is resolved.

ADAPT00645850   Patch ID: 39,351,812

Description:

When users modify the scale for a chart in a Web Intelligence report, then save the report to Excel format, the modified scale settings fail to be retained; the previous settings are applied instead.

New Behavior:

This problem is resolved.

ADAPT00646006   Patch ID: 39,569,438

Description:

When users modify a Web Intelligence report and export it using BIAR, the changes made to the report fail to appear in the exported copy.

New Behavior:

This problem is resolved.

ADAPT00646440   Patch ID: 39,350,237

Description:

When a Web Intelligence document is viewed in HTML, part of the section header may fail to be displayed.

New Behavior:

This problem is resolved.

ADAPT00646510   Patch ID: 39,351,015

Description:

Web Intelligence documents that contain an apostrophe in their names, and have been migrated from BusinessObjects Enterprise 6.5, cannot be edited and saved.

The following error message appears: "Your security profile does not include permission to save documents as corporate documents or send documents through InfoView. (Error: WIS 30555)"

New Behavior:

This problem is resolved.

ADAPT00646543   Patch ID: 39,350,159

Description:

If users specify a border on a table in a Web Intelligence report and save the report to Excel format, an extra column may be added to the table.

This problem is caused when the width of the table in Excel matches or exceeds the borders for the default portrait or landscape page-size in Excel.

New Behavior:

This problem is resolved.

ADAPT00647291   Patch ID: 39,500,947

Description:

Desktop Intelligence toolbars fail to be displayed after users close the a Print Preview window by clicking the close (X) icon instead of the close button.

New Behavior:

This problem is resolved.

ADAPT00647878   Patch ID: 39,453,728

Description:

Hyperlinks in reports that are saved to PDF format are surrounded with a thin-lined border.

New Behavior:

This problem is resolved.

ADAPT00648684   Patch ID: 39,489,501

Description:

When printing the results of an integrity check, the words "State N/A" overlap pages on the printed copy.

New Behavior:

This problem is resolved.

ADAPT00649505   Patch ID: 39,210,623

Description:

The source code for the BusinessObjects Enterprise X1 Release 2 SDK fails to contain the Javadoc comments.

New Behavior:

The Javadoc comments have been added to the source code.

ADAPT00650267   Patch ID: 39,489,020

Description:

Crystal Reports has two Active X buffer overflow issues that have potential to be exploited by a malicious website.

The cause of the problem is an error in the file boisweb.dll, which may have been introduced by an InstallShield update service.

New Behavior:

The problem is resolved.

To solve the problem, the boisweb.dll file is upgraded to version 3.10.100.1200.

ADAPT00650373   Patch ID: 39,501,874

Description:

No keycode exists for users who want the advanced functionality of BusinessObjects Enterprise XI Release 2 Premium edition without the use of Crystal Reports Explorer.

New Behavior:

This problem is resolved.

A keycode has been added for a new version of BusinessObjects Enterprise XI Release 2 Premium edition named "BusinessObjects Enterprise XI Release 2 Premium minus Crystal Reports Explorer."

ADAPT00650652   Patch ID: 39,350,657

Description:

The Java Reporting Component fails to display fields from synonym tables that are created in Oracle.

New Behavior:

This problem is resolved.

ADAPT00651434   Patch ID: 39,334,236

Description:

When the web.xml configuration file for the DHTML viewer has been modified to hide the group tree frame by default, the group tree frame is still displayed.

The cause of the problem is that the DHTML viewer fails to use the viewrpt.groupTreeHide context parameter.

New Behavior:

This problem is resolved.

SP2

ADAPT00653359

Patch ID: 39,373,330

Description:

When a user, whose rights to objects and classes are restricted (at the individual or group level), creates and runs a Web Intelligence report that contains unrestricted objects, an error message appears.

New Behavior:

This problem is resolved.

ADAPT00653480

Patch ID: 39,398,472

Description:

When a Web Intelligence report is created and saved without having been run, and then is opened in InfoView, the Refresh Date in the status bar shows no date or an incorrect date.

New Behavior:

This problem is resolved.

The Refresh Date in the status bar shows the creation date.

ADAPT00653632

Patch ID: 39,372,149

Description:

A Single Sign On (SSO) connection to a database that a Web Intelligence report is based on may fail to work properly.

New Behavior:

This problem is resolved.

ADAPT00653841

Patch ID: 39,587,292

Description:

When users select Encyclopedia from the Central Management Console (CMC), after nine minutes the following error message appears: "Internal error: com.businessobjects.encyclopdia.core.dao.DaoException:An error occurred at the server: CMS operation timed out after 9 minutes."

The cause of this problem is that the method used to retrieve and check Users and Groups reaches the timeout limit before it has completed its task.

New Behavior:

This problem is resolved.

To solve the problem, the method has been enhanced to complete its task before the timeout limit is reached.

ADAPT00655104   Patch ID: 39,350,406

Description:

When users create a new Web Intelligence document that is based on multiple universes, the following error message may appear: "An error has occurred: Item 0 was not found in the collection."

This problem is caused when users have full access rights to all universes the report is based on, but users do not have access the folders where the universes are stored.

New Behavior:

This problem is resolved.

ADAPT00656257   Patch ID: 39,373,784

Description:

When Web Intelligence documents that contain many bar charts are exported to Microsoft Excel format and opened in Microsoft Excel, Microsoft Excel either terminates unexpectedly or generates pages of incorrect data.

New Behavior:

This problem is resolved.

Known Limitations:

A maximum of 543 charts per page can be exported to Excel.

ADAPT00656285   Patch ID: 39,350,217

Description:

In a .NET application, when users click "Modify," the report is opened in the portal instead of in a new window.

New Behavior:

This problem is resolved.

Known Limitations:

Ensure that the option "Open document in new window" in the Preferences dialog box is enabled.

ADAPT00656703   Patch ID: 39,388,761

Description:

When used in an MDI form, handles and instances of the .NET Windows Form Viewer remain in memory after the form is closed.

Garbage collection routines are unable to clear the memory.

This problem happens when the "GotoPageButton" option is available.

New Behavior:

This problem is resolved.

Known Limitations:

Dispose() must be called directly or indirectly on the viewer to properly free the memory. Closing the containing form will suffice. However, Dispose() must be called if the viewer is removed from the parent container.

ADAPT00657138

Patch ID: 39,340,861

Description:

The Crystal Reports for XI Release 2 .NET Server package cannot be installed on systems that use both the version 1.1 .NET framework and version 2.0 .NET framework.

The cause of the problem is that the installation package checks for system variables that correctly identify the .NET framework. Because the system variables in the installation package are not updated to match those for the .NET framework, the installation package fails to find them; therefore, the installation package terminates the installation before it has installed any components.

New Behavior:

This problem is resolved.

To solve the problem, the system variable stored in the installation package is updated with the latest version of the .NET framework.

ADAPT00657475

Patch ID: 39,367,803

Description:

In a Web Intelligence report, when the expression of a variable is one Ceil function and the input value of Ceil is out of rage [-2147483648, 2147483647], an error message appears.

New Behavior:

This problem is resolved.

ADAPT00657641

Patch ID: 39,334,258

Description:

Parameters fail to work as defined in the web.xml file.

The cause of the problem is that settings made to viewer.hastogglegrouptree are applied in error to viewer.groupTreeHide.

New Behavior:

This problem is resolved.

ADAPT00657865

Patch ID: 39,361,548

Description:

The "MEMO" field disappears from a report after a user adds another field from the same SQL Server View.

This problem happens when the report uses more than one data source, such as an Oracle native connection along with an SQL and ODBC connection.

New Behavior:

This problem is resolved.

ADAPT00658088   Patch ID: 39,366,475

Description:

An error message appears when applying Breaks twice to adjacent columns and rows in a crosstab of a Web Intelligence report that is in Interactive Viewer mode.

New Behavior:

This problem is resolved.

ADAPT00658805   Patch ID: 39,564,243

Description:

The BusinessObjects Enterprise Release 2 audit log files fail to be removed after auditing events have been inserted into an auditing database.

New Behavior:

This problem is resolved.

ADAPT00659283   Patch ID: 39,016,205

Description:

A search for a Multiple member query takes longer to perform than it did in Crystal Analysis 9.

The cause of the problem is a flaw in the MDX creation system used for generating Multiple member query searches that makes it less efficient.

New Behavior:

This problem is resolved.

ADAPT00659569   Patch ID: 39,421,270

Description:

Users have no way to set a scale for the Z axis in a scatter chart.

New Behavior:

This problem is resolved.

An option has been added to Web Intelligence that allows users to set a scale for the Z axis in a scatter chart.

ADAPT00659677   Patch ID: 39,357,767

Description:

Users are unable to pre-compile Java Server Pages (JSP).

The cause of the problem is that Web Intelligence no longer uses the viewer contained in jsfadmin.war, but the viewer's directory still contains JSP files, and they fail to compile.

New Behavior:

This problem is resolved.

To solve the problem, the obsolete directory /viewer/cdz has been removed from jsfadmin.war.

ADAPT00659827   Patch ID: 39,414,448

Description:

In the Visual Basic for Applications (VBA) editor, spaces cannot be entered at the end of any lines, if an add-in adds a button to a command bar.

New Behavior:

This problem is resolved.

ADAPT00659946   Patch ID: 39,646,968

Description:

If a user's description contains a carriage return symbol and this same user tries to modify a Desktop Intelligence report in InfoView, an "Internal Error" error message appears.

New Behavior:

This problem is resolved.

ADAPT00660527   Patch ID: 39,374,030

Description:

On UNIX, the Report Conversion Tool is unable to log on to the Central Management Server (CMS) using the machine name, the machine IP address, or the machine IP address and port.

The Report Conversion Tool is able to log on only when using the machine name and port.

New Behavior:

This problem is resolved.

ADAPT00660620   Patch ID: 39,353,304

Description:

Images in a report fail to be displayed when Forms authentication is used to authenticate users.

This problem happens when the option "cookieless" is used for Forms authentication, which embeds user authentication information in the URL for the report.

New Behavior:

This problem is resolved.

ADAPT00660966   Patch ID: 39,598,608

Description:

Background images in Desktop Intelligence documents fail to appear when those documents are opened in Web Intelligence.

New Behavior:

This problem is resolved.

ADAPT00661010

Patch ID: 39,350,037

Description:

On the Instance Properties page, the information is incomplete for the Start and End dates and times.

New Behavior:

This problem is resolved.

ADAPT00661200

Patch ID: 39,347,438

Description:

When clicking the "Save As" button in InfoView to save a Web Intelligence document on a system that uses a traditional-Chinese locale, the "Save As" dialog box displays Chinese characters in place of the word "Excel."

New Behavior:

This problem is resolved.

ADAPT00662914

Patch ID: 39,387,214

Description:

When formulas containing extended ASCII table characters are copied from the Formula toolbar and pasted into the footer of a crosstab, a #SYNTAX error occurs.

New Behavior:

This problem is resolved.

ADAPT00663504

Patch ID: 39,360,429

Description:

Desktop Intelligence incorrectly handles the formatting for mixed-mode data columns that are retrieved from Excel personal data files.

New Behavior:

This problem is resolved.

ADAPT00663564

Patch ID: 39,403,012

Description:

The SDK Query ConditionObject should not have any operands when the object is predefined in the universe.

New Behavior:

This problem is resolved.

ADAPT00663955

Patch ID: 39,350,624

Description:

When a user cancels a value on a report that contains more than ten prompts, Desktop Intelligence terminates unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00664040　　　　　Patch ID: 39,355,625

Description:

When a table is mapped and brought into a universe with Designer, table mapping restrictions fail to be applied if a subquery exists in the where clause for an object in the universe.

New Behavior:

This problem is resolved.

ADAPT00664563　　　　　Patch ID: 39,460,325

Description:

Member cells lose any formatting applied to them when dimensions are swapped.

New Behavior:

This problem is resolved.

ADAPT00664636　　　　　Patch ID: 39,398,765

Description:

In Web Intelligence XI Release 2, detail objects are linked only to merged dimensions.

New Behavior:

☐

ADAPT00664781　　　　　Patch ID: 39,471,474

Description:

When users schedule a report with a prompt that does not use the property 'Keep last Values Selected,' the schedule page will fail to display the prompt values after new values are entered.

New Behavior:

This problem is resolved.

ADAPT00664804　　　　　Patch ID: 39,433,442

Description:

Scheduling crosstab reports to Excel Data Only format in Crystal Enterprise causes columns of data to be omitted from the exported copy.

New Behavior:

This problem is resolved.

ADAPT00665588　　　　　Patch ID: 39,464,290

Description:

In the BusinessObjects Enterprise™ XI Release 2 Installation Guide, some text has been deleted from page 161 in section 10.

New Behavior:

This problem is resolved.

ADAPT00666476   Patch ID: 39,389,458

Description:

Opening a universe contained in a folder using the Designer SDK Universes.OpenFromEnterprise method fails, and then an error message appears.

New Behavior:

This problem is resolved.

ADAPT00666684   Patch ID: 39,340,341

Description:

When canceling a rescheduling of a Web Intelligence document in the Java InfoView, the page in the main frame displays an HTTP 404 error message ("Page not found").

This problem occurs only on the Safari browser and is caused by incorrect URL path creation that is caused by code intended to support a reverse proxy.

New Behavior:

This problem is resolved.

ADAPT00667262   Patch ID: 39,476,235

Description:

When exporting reports to Excel 97 or Excel 2000 to Data Only (XLS) format, a blank line is added to on-demand subreports.

New Behavior:

This problem is resolved.

ADAPT00667587   Patch ID: 39,436,784

Description:

Using the Safari browser, if users press Enter while a dialog box for a prompt is open the browser may terminate unexpectedly.

This problem only occurs with the HTML viewer and HTML query panel.

New Behavior:

This problem is resolved.

ADAPT00667741   Patch ID: 39,406,898

Description:

Web Intelligence fails to return a "No data to retrieve in <Query Name>" warning message in view mode when a report with a predefined context is refreshed.

New Behavior:

The "No data to retrieve in <Query Name>" warning message is displayed.

ADAPT00667978   Patch ID: 39,462,568

Description:

In the InfoView Java Query Panel, when users click the option "Value(s) from list" from the Query Filter, null values may appear in the List of Values dialog box even when List of Values has been customized to filter null values.

New Behavior:

This problem is resolved.

ADAPT00668295   Patch ID: 39,390,282

Description:

When the Import Wizard is used on Windows, the BIAR file corrupts the universe connection, and the connection cannot be fixed by running the Java Import Wizard afterward.

The Java Import Wizard works properly provided the Windows Import Wizard has not been used in the same session.

New Behavior:

This problem is resolved.

ADAPT00668776   Patch ID: 39,469,745

Description:

The group tree is missing the expandable "+" signs in the ActiveX viewer.

This problem does not happen in the DHTML viewer.

New Behavior:

This problem is resolved.

ADAPT00668806   Patch ID: 39,410,504

Description:

When saving an Excel file in Live Office, a hidden sheet CRYSTAL_PERSIST is created even if Live Office elements are not present in the Excel file.

New Behavior:

This problem is resolved.

ADAPT00669354   Patch ID: 39,603,042

Description:

After importing a report from one Business Object Enterprise system to another, the prompt group for a dynamic parameter is absent from the "Existing Data Source" box.

The problem is caused by an error in how the parameter designer handles string comparisons in the URL object.

New Behavior:

This problem is resolved.

ADAPT00669938   Patch ID: 39,352,540

Description:

Users have no option that would enable them to disable caching for SecuritySession at run time.

New Behavior:

This problem has been resolved.

A new system property has been added to enable users to disable caching for SecuritySession.

ADAPT00670019   Patch ID: 39,407,981

Description:

The Import Wizard terminates unexpectedly when the following steps are repeated:
1. Select a user.
2. Go to the next page (category selection).
3. Select a category.
4. Return to user and group selection.

New Behavior:

This problem is resolved.

ADAPT00670032   Patch ID: 39,250,851

Description:

When using Desktop Intelligence, some Traditional Chinese characters fail to be displayed properly in the Condition area of the Query Panel.

New Behavior:

This problem is resolved.

ADAPT00670046   Patch ID: 39,453,706

Description:

If columns in a report have been repositioned, when the report is exported from InfoView the columns in the exported copy are rearranged to their original order.

New Behavior:

This problem is resolved.

ADAPT00670061   Patch ID: 39,439,292

Description:

If objects are given Chinese names, and the sorting option "Alphabetic Ascending" is selected, the objects fail to be displayed in ascending order.

New Behavior:

This problem is resolved.

Known Limitations:

In some cases, certain objects that are given Chinese names may continue to be disordered. Those cases involve an issue found in Java. For more information on the issue, see http://bugs.sun.com/bugdatabase/view_bug.do?bug_id=6415666.

SP2

ADAPT00670183
Patch ID: 39,496,727

Description:

If a group contains exactly 151 users, from the Central Management Console it is not possible to add any additional users to this group.

New Behavior:

The problem is resolved.

ADAPT00671273
Patch ID: 39,060,927

Description:

Simplified Keycodes are required to enable full functionality with Crystal reports and integration kits such as Live Office, Crystal Reports Explorer, Auditing, and Publisher with BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

The keycodes are now added.

ADAPT00671775
Patch ID: 39,355,306

Description:

When using the "Drill By" feature in InfoView, the full hierarchy for an object fails to be displayed when the hierarchy contains more than one object.

New Behavior:

This problem is resolved.

ADAPT00673294
Patch ID: 39,492,083

Description:

Editing functions in Microsoft Word, such as the Select All function, run slowly when Live Office is enabled.

New Behavior:

This problem is resolved.

Known Limitations:

Although performance has been improved, Microsoft Word files that are 5 megabytes or larger show some performance delay when the editing functions are used.

ADAPT00673415
Patch ID: 39,629,086

Description:

An offline viewer cannot open sample reports that use dynamic parameters.

New Behavior:

This problem is resolved.

ADAPT00673512   Patch ID: 39,448,444

Description:

When using URL reporting and the DHTML viewer, the Enterprise session fails to be released even after the web timeout has reached its expiry time.

New Behavior:

This problem is resolved.

ADAPT00673544   Patch ID: 39,334,550

Description:

No keycodes are available for the following Knowledge Accelerator products: Information Analyzer and advanced Web Intelligence.

New Behavior:

New keycodes have been added.

ADAPT00673976   Patch ID: 39,627,602

Description:

Data from a measure fails to be correctly reconciled.

This problem happens after MHF1 has been installed.

New Behavior:

This problem is resolved

ADAPT00673983   Patch ID: 39,425,302

Description:

When more than five Desktop Intelligence documents are added to a MyInfoView portal or to an Enterprise Performance Management dashboard, five of the documents are rendered correctly while the remaining have storage token errors.

New Behavior:

This problem is resolved.

To enable this fix, users must do the following:

1. Locate the webi.properties file and open it in a text editor.

   The webi.properties file is stored in the following directories:
   <PATH TO DESKTOP INSTALLATION>\WEB_INF\classes\webi.properties
   Substitute "PATH TO DESKTOP INSTALLATION>\WEB_INF" with the path to the directory where the Desktop Intelligence application is installed.

   <PATH TO DSWSBOBJE>WEB_INF\classes\webi.properties
   Substitute "PATH TO DSWSBOBJE" with the path to the directory where is installed.

2. Change the value of two properties as follows:
   REP_FAILOVER_SIZE=20
   REP_STORAGE_TOKEN_SIZE=20

SP2

ADAPT00674136   Patch ID: 39,492,148

Description:

When a report is saved to HTML format, viewing permissions fail to be granted to the report.

New Behavior:

This problem is resolved.

ADAPT00674152   Patch ID: 39,371,707

Description:

The section title cell and the crosstab block shift to the left in InfoView if the crosstab contains empty data and has a break inserted.

New Behavior:

This problem is resolved.

ADAPT00674958   Patch ID: 39,462,223

Description:

When using a Union query in Web Intelligence to reference aggregate tables, although the query returns the correct results the SQL statement generated is incorrect.

The same query run in Desktop Intelligence generates the correct SQL statement.

New Behavior:

This problem is resolved.

ADAPT00676279   Patch ID: 39,327,764

Description:

While scheduling a Desktop Intelligence report to run in text or Rich text format, the value of the format fails to be displayed in the History page of the Central Management Console.

New Behavior:

This problem is resolved.

ADAPT00676639   Patch ID: 39,629,089

Description:

Some rows are lost when they are manually inserted in a Web Intelligence document and span across more than one page.

New Behavior:

This problem is resolved.

ADAPT00677717

Patch ID: 39,366,611

Description:

When users switch from Edit Query and Edit Report modes in the Java Report Panel, the Web Intelligence Applet freezes.

New Behavior:

This problem is resolved.

ADAPT00677750

Patch ID: 39,361,369

Description:

The width of a column header cannot be resized by dragging its border.

After dragging the border, the next time the user double-clicks the border, the column header returns to its default size.

New Behavior:

This problem is resolved.

ADAPT00677791

Patch ID: 39,439,343

Description:

When creating a copy of a report, hyperlinks that contain concatenation, and the functions Format Date and Format Time, become broken and the link is replaced with the full URL path to the object.

New Behavior:

This problem is resolved.

ADAPT00678375

Patch ID: 39,356,582

Description:

When a user with administrator rights modifies user rights, those modifications may become lost and the user rights revert to their previous settings.

This problem happens when the administrator does not have access to the same folders as the administrator who originally set the user rights.

New Behavior:

This problem is resolved

ADAPT00680995

Patch ID: 39,425,878

Description:

When entering multiple values for a Web Intelligence report prompt, values that have been entered twice are lost when the report is refreshed.

New Behavior:

This problem is resolved.

ADAPT00681583   Patch ID: 39,371,281

Description:

An error occurs when importing a BIAR file with user rights assigned to the Repository in a Command-Line model.

New Behavior:

This problem is resolved.

ADAPT00681843   Patch ID: 39,359,539

Description:

Several library files do not contain values for the Product Name, Company Name, and Product Version properties.

New Behavior:

This problem is resolved.

ADAPT00681972   Patch ID: 39,430,230

Description:

A report that contains a chart that uses a Moving Average trend line with an order of 8 or higher may cause Crystal Reports to terminate unexpectedly the chart is displayed.

The problem is caused by incorrect memory allocation that happens when the chart is rendered.

New Behavior:

This problem is resolved.

ADAPT00682222   Patch ID: 39,351,574

Description:

Tables fail to be properly rendered in reports that have been migrated from earlier versions of Web Intelligence to Web Intelligence XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00682351   Patch ID: 39,334,981

Description:

When importing a BIAR file that contains two or more universes based on the same universe connection, the universe connection fails to be imported with the universes.

The cause of the problem is that the Import Wizard fails to properly handle duplicate universe connections.

New Behavior:

This problem is resolved.

ADAPT00682592

Patch ID: 39,629,093

Description:

When users install the Merge Modules, three .NET assemblies are installed in the root directory instead of the folder named Managed.

New Behavior:

This problem is resolved.

ADAPT00682815

Patch ID: 39,430,814

Description:

Salesforce.com is slow to process single tables.

New Behavior:

To solve this problem, Salesforce.com processes single tables two to three times faster

To enable this enhancement, the Salesforce.com driver has been configured to use Axis 1.3 HTTP 1.1 and XML compression.

ADAPT00682954

Patch ID: 39,474,131

Description:

When creating a Weekly calendar, the four-digit number representing the year is incorrect when users select the first week of January.

New Behavior:

This problem is resolved.

ADAPT00683027

Patch ID: 39,320,133

Description:

Web Intelligence reports that have been migrated to BusinessObjects Enterprise Release 2 display two semicolons in place of the date values.

New Behavior:

This problem is resolved.

ADAPT00684096

Patch ID: 39,356,511

Description:

The prompt window that appears when users click the "Refresh Data" button on the report panel contains incorrect values and is inoperable.

This problem happens when the "Refresh Data" button is clicked before values for List of Values have been retrieved.

New Behavior:

This problem is resolved.

ADAPT00684938   Patch ID: 39,397,309

Description:

In the Instance Manager, if users search with a user name that does not exist, the results for all users are returned.

New Behavior:

If a user name does not exist, no results are returned.

ADAPT00685477   Patch ID: 39,442,956

Description:

In InfoView, traditional Chinese characters did not display correctly.

New Behavior:

The problem has been resolved.

ADAPT00686549   Patch ID: 39,402,792

Description:

On Linux, when users create Web Intelligence documents with long document names, an html marker <br> appears in the document summary.

New Behavior:

This problem is resolved.

ADAPT00686564   Patch ID: 39,487,627

Description:

LDAP users fail to be recognized on the system when users and groups are imported from a BIAR file.

New Behavior:

This problem is resolved.

ADAPT00686672   Patch ID: 39,395,759

Description:

When combining a hint function object and an Oracle flashback object from a universe to create a Desktop Intelligence or Web Intelligence report, a Cartesian error in Java InfoView's Java report panel appears in the SQL query.

The SQL query generated by Desktop Intelligence is correct.

New Behavior:

This problem is resolved.

ADAPT00687922   Patch ID: 39,463,801

Description:

Variables that are defined as dimensions are automatically changed into measures, even when no reference is made to an aggregate function in the formula.

New Behavior:

This problem is resolved.

ADAPT00688504   Patch ID: 39,474,140

Description:

Some user rights fail to be migrated when user accounts are importing from a BIAR file.

New Behavior:

This problem is resolved.

ADAPT00692527   Patch ID: 39,445,132

Description:

When scheduling a report, the Frequency option was unchecked if you expanded a section format.

New Behavior:

The problem has bee resolved.

ADAPT00692765   Patch ID: 39,474,500

Description:

Automatic refreshes performed on a metric will fail to refresh analytics that are based on that metric.

New Behavior:

This problem is resolved.

ADAPT00693222   Patch ID: 39,570,395

Description:

When users import a universe from a BIAR file, settings they've made on row restrictions are removed from the overwritten universe.

New Behavior:

This problem is resolved.

ADAPT00694114

Patch ID: 39,418,259

Description:

The JVMOptions registry key, which is used to attach a java debugger to a port, is not being recognized. Refer to Kbase article c2015714.

New Behavior:

User can debug the Java related crdb dlls by adding the registry key mentioned in the Kbase article

Known Limitations:

None

ADAPT00694115

Patch ID: 39,559,413

Description:

Using an OpenAnalytic application, users are unable to pass a value that is from the option "Dimension for slice's list."

New Behavior:

This problem is resolved.

ADAPT00694755

Patch ID: 39,385,912

Description:

When users view a Desktop Intelligence or Web Intelligence document in a separate window, the Close and Edit buttons are inoperable and the Save As button is missing.

New Behavior:

This problem is resolved.

ADAPT00698128

Patch ID: 39,425,470

Description:

In Java InfoView, users cannot schedule Desktop Intelligence reports to various formats inside an Object Package.

Users are able to change the format to one report, but when they change the format of the next report, the following error message appears: "An error has occurred: the object with ID 1048 does not exist in the CMS or you don't have the rights to access it."

The cause of the problem is that the OBJECTPACKAGE_COMPONENTLIST in the session attribute loses the other documents after the user changes the format of the first document.

New Behavior:

This problem is resolved.

ADAPT00698319

Patch ID: 39,468,580

Description:

For charts that are based on the date and time field for a set of groups, if the number of groups exceeds 127 the labels on the X-axis fail to be displayed.

New Behavior:

This problem is resolved.

ADAPT00700223   Patch ID: 39,546,254

Description:

When MHF1 has been applied, and the Informix Client SDK 2.81 TC3 is used, the ODBC connection to Informix Extended Parallel Server 8.4 fails to work properly, which causes an error message to appear when the report is refreshed.

New Behavior:

This problem is resolved.

ADAPT00704768   Patch ID: 39,424,319

Description:

In Desktop Intelligence OpenFromEnterprise using the COM-based SDK fails using XI/R2 SP1 MHF1

New Behavior:

This Problem is now resolved.

ADAPT00715186   Patch ID: 39,647,599

Description:

After migrating one system to another with the Import Wizard, the user accounts cannot be deleted from the system.

New Behavior:

This problem is resolved.

ADAPT00722946   Patch ID: 39,545,966

Description:

When users install BusinessObjects Enterprise 11, the file libXCelsiusDMTemplate.so fails to be installed in the correct folder.

New Behavior:

This problem is resolved.

The file libXCelsiusDMTemplate.so is installed in the correct folder: Install Dir]\BusinessObjects Enterprise 11.5\[solaris_sparc | aix_rs6000 | linux_x86]\plugins\desktop\CrystalEnterprise.XCelsiusDMTemplate\

ADAPT00726292   Patch ID: 39,581,642

Description:

When a user account is modified and exported from a BIAR file, the user of that account is unable to log on to the system.

The user's logon attempt fails, and the following error message appears: "The object with ID ### does not exist in the CMS or you don't have the right to access it". A second attempt to log on succeeds. Also, the Everyone group fails to include the modified rights for the user account.

New Behavior:

This problem is resolved.